

Ofcom Broadcast and On Demand Bulletin

Note to broadcasters

Guidelines on the Provision of Television Access Services

Ofcom has made a minor amendment to its [best practice guidelines](#) on providing television access services (primarily subtitles, audio description and signing) to correct a misleading description of Makaton at paragraph 1.39. Makaton was described as ‘a simplified form of sign language sometimes used with deaf children’ but is now more accurately described as ‘a language programme using elements of BSL as well as symbols and speech’.

We intend to revise and update these guidelines more generally in due course to reflect developments in the delivery and viewing environments for access services, and to include advice for those providing access services for on-demand programming.