

Reference: 01440819

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Freedom of Information request: Right to know request

Thank you for your request for information concerning mobile communications mast located in Flemington House Glasgow G21 4TD. Your request was received on 4 April 2022 and we have considered it under the Freedom of Information Act 2000 (the 'FOI Act') and the Environmental Information Regulations 2004 ('the EIR').

Your request

I am requesting confirmation on a few points regarding a 2 X mobile communications mast located in Flemington House Glasgow G21 4TD .

I would be obliged if you can confirm;

Who owns the mast and for what service is this for - mobile phones only, mobile broadband etc?

Who the mast is maintained by and a list of the times this mast has been serviced and / or repaired?

Our response

We do not hold information on the ownership or maintenance and repair schedules of masts including the mast identified in your request. We also do not hold information on the services provided from this mast.

It may be helpful to note that one or more mobile network operators (MNOs) may provide services from a particular mast but the mast may be owned by a third party.

We would suggest you contact the MNOs directly to obtain information in relation to this mast. We would suggest you contact [Mobile UK](mailto:info@mobileuk.org) at info@mobileuk.org; [MBNL](http://mbnl.co.uk) (a network sharing joint venture between Three and EE) at info@mbnl.co.uk; and/or [Cornerstone](http://cornerstone.co.uk) (a network sharing joint venture between Vodafone and O2). Further contact details for mast enquiries can be found in Appendix G of the [Code of Best Practice on Mobile Network Development in England](#).

If you have any further queries, then please send them to information.requests@ofcom.org.uk quoting the reference number above in any future communications.

Yours sincerely

Zach Westbrook

If you are unhappy with the response you have received in relation to your request for information and/or consider that your request was refused without a reason valid under the law, you may ask for an internal review. If you ask us for an internal review of our decision, it will be subject to an independent review within Ofcom.

The following outcomes are possible:

- the original decision is upheld; or
- the original decision is reversed or modified.

Timing

If you wish to exercise your right to an internal review **you should contact us within two months of the date of this letter**. There is no statutory deadline for responding to internal reviews and it will depend upon the complexity of the case. However, we aim to conclude all such reviews within 20 working days, and up to 40 working days in exceptional cases. We will keep you informed of the progress of any such review. If you wish to request an internal review, you should contact information.requests@ofcom.org.uk

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. Further information about this, and the internal review process can be found on the Information Commissioner's Office [here](#). Alternatively, the Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF