

Reference: 01410839

Eleanor Scott  
Information Rights Advisor  
[Information.requests@ofcom.org.uk](mailto:Information.requests@ofcom.org.uk)  
28 February 2022

### Freedom of Information: Right to know request

Thank you for your request for information in relation to losses and special payments. We received this request on 24 January and you provided clarification of your request on 4 February 2022. We have considered it under the Freedom of Information Act 2000.

You asked:

*Please include the information for each of the following periods; 2018-19, 2019-20 and 2020-21:*

- 1. The total number of cases of losses in each year.*
- 2. The total cost of losses in each year.*
- 3. An itemisation of each loss including what it was for and how much it cost.*
- 4. The total number of special payments in each year.*
- 5. The total value of special payments in each year.*
- 6. An itemisation of each special payment including what it was for and how much it cost.*

### Our response

In response to all questions the answer is nil. No losses or special payments have occurred in these time periods.

If you have any queries, then please contact [information.requests@ofcom.org.uk](mailto:information.requests@ofcom.org.uk). Please remember to quote the reference number above in any future communications.

Yours sincerely,

Eleanor Scott

If you are unhappy with the response you have received in relation to your request for information and/or consider that your request was refused without a reason valid under the law you may ask for an internal review. If you ask us for an internal review of our decision, it will be subject to an independent review within Ofcom.

The following outcomes are possible:

- the original decision is upheld; or
- the original decision is reversed or modified.

#### **Timing**

If you wish to exercise your right to an internal review **you should contact us within two months of the date of this letter**. There is no statutory deadline for responding to internal reviews and it will depend upon the complexity of the case. However, we aim to conclude all such reviews within 20 working days, and up to 40 working days in exceptional cases. We will keep you informed of the progress of any such review. If you wish to request an internal review, you should contact [information.requests@ofcom.org.uk](mailto:information.requests@ofcom.org.uk).

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. Further information about this, and the internal review process can be found on the Information Commissioner's Office [here](#). Alternatively, the Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire

SK9 5AF