

Reference: 1408410

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Information Rights Adviser
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Freedom of Information: Right to know request

Thank you for your request for information about the number of electronic devices reported lost or stolen within Ofcom.

We received this request on 17 January 2022 and have considered it under the Freedom of Information Act 2000 (“the Act”).

Your request

You asked: ‘I would like to know the following under the FOI Act. Please provide me with the total number of electronic devices reported lost or stolen within your organisation over the last five calendar years (2021, 2020, 2019, 2018, 2017)

Example: 2020

Laptops reported stolen, 34 lost 13 Mobile phones reported stolen 130 lost. 40 Tablet computers reported stolen, 200 lost. Please also provide an estimated cost per device’.

Our response

Please see the information below. Please note under the Act we do not need to provide estimates for costs as this is information we would need to calculate. All information on Ofcom devices is encrypted so there was no loss of Ofcom data in these cases.

Years	Number of Mobile stolen/lost	Number of laptop/Surface Pro stolen/lost	Total Missing
2017	1	2	3
2018	7	9	16
2019	7	11	18
2020	4	8	12
2021	3	3	6
Total Missing	22	33	55

I hope this information is helpful. If you have any further queries, then please send them to information.requests@ofcom.org.uk quoting the reference number above in any future communications.

Yours sincerely,

Gloria Akinyemi

If you are unhappy with the response you have received in relation to your request for information and/or consider that your request was refused without a reason valid under the law you may ask for an internal review. If you ask us for an internal review of our decision, it will be subject to an independent review within Ofcom.

The following outcomes are possible:

- the original decision is upheld; or
- the original decision is reversed or modified.

Timing

If you wish to exercise your right to an internal review **you should contact us within two months of the date of this letter**. There is no statutory deadline for responding to internal reviews and it will depend upon the complexity of the case. However, we aim to conclude all such reviews within 20 working days, and up to 40 working days in exceptional cases. We will keep you informed of the progress of any such review. If you wish to request an internal review, you should contact information.requests@ofcom.org.uk.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF