

Reference: 01408420

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Information Rights Advisor
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21 January 2022

Freedom of Information request: Right to know request

Thank you for your request for information concerning the total number of malicious emails blocked from 2019-2021. Your request was received on 17 January 2022 and we have considered it under the Freedom of Information Act 2000 (the 'FOI Act').

Your request

Please provide me with the total number of malicious emails blocked by your organisation over the last three calendar years (2021, 2020, 2019) broken down by year and categorised accordingly.

Example:

2020

- * 23,000 suspected phishing emails*
- * 250,000 spam emails*
- * 13,000 malware*

Our response

I note that you submitted the same FOI request in April and September 2021, albeit for different date periods. Although your previous request refers to different periods (January to April 2021 and September 2021, 2020, 2019, broken down by year), our response is still the same. We are unable to disclose this information as we consider its disclosure is exempt under Section 31(1)(a) of the FOI Act. Further information is provided in our first response, dated 27 May 2021, published on our website here: [malicious-emails.pdf \(ofcom.org.uk\)](#).

If you have any further queries, then please send them to information.requests@ofcom.org.uk quoting the reference number above in any future communications.

Yours sincerely

Zach Westbrook

If you are unhappy with the response you have received in relation to your request for information and/or consider that your request was refused without a reason valid under the law, you may ask for an internal review. If you ask us for an internal review of our decision, it will be subject to an independent review within Ofcom.

The following outcomes are possible:

- the original decision is upheld; or
- the original decision is reversed or modified.

Timing

If you wish to exercise your right to an internal review **you should contact us within two months of the date of this letter**. There is no statutory deadline for responding to internal reviews and it will depend upon the complexity of the case. However, we aim to conclude all such reviews within 20 working days, and up to 40 working days in exceptional cases. We will keep you informed of the progress of any such review. If you wish to request an internal review, you should contact information.requests@ofcom.org.uk.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF