

Reference: 01473072

Zach Westbrook  
Information Rights Advisor  
[information.requests@ofcom.org.uk](mailto:information.requests@ofcom.org.uk)

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### Freedom of Information request: Right to know request

Thank you for your request for information concerning Connected Nations Report (ex Infrastructure Report) data for 2003/2004. Your request was received on 30 June 2022 and we have considered it under the Freedom of Information Act 2000.

#### Your request in brief:

*I'm now trying to access data on the UK's communications infrastructure in the Connected Nations Report section. Unfortunately (and as far as I'm aware of), the reports and datasets only go back to 2015 in Ofcom's website. My identification strategy requires a series that is long enough to cover the years of sudden increase in broadband penetration (2003/2004). Hence, the data for the early years of the 21st century is key to my analysis.*

*Ideally, I would like to get access to the coordinates where the local exchanges are so I could measure the distance from the households interviewed in the surveys I'm working with.*

#### Our response

We have searched our records and can not find data for the period you referred to. The information may have been erased as a result of our data retention policies (our usual retention policy for such information is 10 years).

If you have any further queries, then please send them to [information.requests@ofcom.org.uk](mailto:information.requests@ofcom.org.uk) quoting the reference number above in any future communications.

Yours sincerely

Zach Westbrook

If you are unhappy with the response you have received in relation to your request for information and/or consider that your request was refused without a reason valid under the law, you may ask for an internal review. If you ask us for an internal review of our decision, it will be subject to an independent review within Ofcom.

The following outcomes are possible:

- the original decision is upheld; or
- the original decision is reversed or modified.

Ofcom  
Riverside House  
2a Southwark Bridge Road  
London SE1 9HA

Switchboard: +44 (0)20 7981 3000  
or +44 (0)300 123 3000

[www.ofcom.org.uk](http://www.ofcom.org.uk)

**Timing**

If you wish to exercise your right to an internal review **you should contact us within two months of the date of this letter**. There is no statutory deadline for responding to internal reviews and it will depend upon the complexity of the case. However, we aim to conclude all such reviews within 20 working days, and up to 40 working days in exceptional cases. We will keep you informed of the progress of any such review. If you wish to request an internal review, you should contact [information.requests@ofcom.org.uk](mailto:information.requests@ofcom.org.uk)

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. Further information about this, and the internal review process can be found on the Information Commissioner's Office [here](#). Alternatively, the Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF