

Reference: 01463958

Zach Westbrook
Information Rights Advisor
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6 July 2022

Freedom of Information request: Right to know request

Thank you for your request for information concerning geographically detailed data about broadband coverage for 2000-2010. Your request was received on 8 June 2022 and we have considered it under the Freedom of Information Act 2000.

Your request in brief:

"I would need to reconstruct the broadband coverage in the UK at a very disaggregated geographical level (e.g. postcodes / Output Areas / LSOA / MSOA) in the period 2000 to 2010 (or the years 2005-2010 if data for earlier years are not available)...I would be interested in knowing how many households were progressively being connected to ADSL and other broadband technologies for each of these little areas over time...."

Our response

We have searched our records and cannot find data for the period you referred to. The information you are after would have been part of a project and normally the retention period of such information would be 10 years after the end of the project. Information would be erased after the retention period.

If you have any further queries, then please send them to information.requests@ofcom.org.uk quoting the reference number above in any future communications.

Yours sincerely

Zach Westbrook

If you are unhappy with the response you have received in relation to your request for information and/or consider that your request was refused without a reason valid under the law, you may ask for an internal review. If you ask us for an internal review of our decision, it will be subject to an independent review within Ofcom.

The following outcomes are possible:

- the original decision is upheld; or
- the original decision is reversed or modified.

Timing

If you wish to exercise your right to an internal review **you should contact us within two months of the date of this letter**. There is no statutory deadline for responding to internal reviews and it will depend upon the complexity of the case. However, we aim to conclude all such reviews within 20 working days, and up to 40 working days in exceptional cases. We will keep you informed of the progress of any such review. If you wish to request an internal review, you should contact information.requests@ofcom.org.uk

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. Further information about this, and the internal review process can be found on the Information Commissioner's Office [here](#). Alternatively, the Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF