

Reference: 01471385

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22 July 2022

### Freedom of Information: Right to know request

Thank you for your request for information asking for the percentage of winners of ITV competitions by entry method. We received this request on 4 July 2022 and have considered it under the Freedom of Information Act 2000.

### Your request

You asked:

*ITV competitions can be entered by phone text or post!  
In the past itv competitions were found to have not included postal entries in the competitions.  
As I did always enter the competitions by post I would like to find out by a freedom of Information request what the percentage of winners was/is by the different entry methods  
I.e. text, phone, post.*

### Our response

Ofcom does not hold this information.

You may be able to make an enquiry with [ITV](#).

If you have any queries, then please contact [information.requests@ofcom.org.uk](mailto:information.requests@ofcom.org.uk). Please remember to quote the reference number above in any future communications.

Yours sincerely,

Katherine Childs

If you are unhappy with the response you have received in relation to your request for information and/or consider that your request was refused without a reason valid under the law you may ask for an internal review. If you ask us for an internal review of our decision, it will be subject to an independent review within Ofcom.

The following outcomes are possible:

- the original decision is upheld; or
- the original decision is reversed or modified.

#### **Timing**

If you wish to exercise your right to an internal review **you should contact us within two months of the date of this letter**. There is no statutory deadline for responding to internal reviews and it will depend upon the complexity of the case. However, we aim to conclude all such reviews within 20 working days, and up to 40 working days in exceptional cases. We will keep you informed of the progress of any such review. If you wish to request an internal review, you should contact [information.requests@ofcom.org.uk](mailto:information.requests@ofcom.org.uk)

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. Further information about this, and the internal review process can be found on the Information Commissioner's Office [here](#).  
Alternatively, the Information Commissioner can be contacted at:

Information Commissioner's Office

Wycliffe House

Water Lane

Wilmslow

Cheshire

SK9 5AF