

Reference: 01472145

Zach Westbrook
Information Rights Advisor
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Freedom of Information request: Right to know request

Thank you for your request for information concerning a suspect phone number. Your request was received on 29 June 2022 and we have considered it under the Freedom of Information Act 2000.

Your request

“Could you please let me know who keeps calling me on these number 01902 697XXX

They do not leaving a VM, I have google the number they seem to have no legitimate UK address”

Our response

As the communications regulator, we are responsible for managing the allocation of UK numbering resource which we allocate to Communications Providers (“CP”) such as BT, TalkTalk, Sky or Vodafone. We allocate geographic number ranges to CPs in block sizes of 10,000 and 1,000 depending on the geographic area. It is only CPs who have information about specific phone numbers within those ranges. We therefore do not hold information about the number you are querying. However, we can confirm that the number is owned by Vodafone Ltd. (C&W) and you may wish to contact them for any further information.

It might be helpful to refer to information that we have on our website about nuisance calls and messages: [Unwanted calls and messages](#).

If you have any further queries, then please send them to information.requests@ofcom.org.uk quoting the reference number above in any future communications.

Yours sincerely

Zach Westbrook

If you are unhappy with the response you have received in relation to your request for information and/or consider that your request was refused without a reason valid under the law, you may ask for an internal review. If you ask us for an internal review of our decision, it will be subject to an independent review within Ofcom.

The following outcomes are possible:

- the original decision is upheld; or
- the original decision is reversed or modified.

Timing

If you wish to exercise your right to an internal review **you should contact us within two months of the date of this letter**. There is no statutory deadline for responding to internal reviews and it will depend upon the complexity of the case. However, we aim to conclude all such reviews within 20 working days, and up to 40 working days in exceptional cases. We will keep you informed of the progress of any such review. If you wish to request an internal review, you should contact information.requests@ofcom.org.uk

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. Further information about this, and the internal review process can be found on the Information Commissioner's Office [here](#). Alternatively, the Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF