

Reference: 01456200

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### Freedom of Information request: Right to know request

Thank you for your request for information concerning Broadband coverage across the UK. Your request was received on 23 May 2022 and we have considered it under the Freedom of Information Act 2000.

#### Your request

*I'm trying to come up with an interactive map of (among other things) broadband coverage across the UK. The best thing would be a shapefile or other geospatial dataset which displays broadband coverage as polygons (since there are three levels of coverage it might be three datasets, of course).*

*If you haven't got that then what would be really useful would be a CSV stating, for each postcode of the country, whether it's covered by standard, superfast or ultrafast broadband.*

#### Our response

We do not hold an interactive map at postcode level. However, the required information is available via our Open Data Files: [Connected Nations update: Spring 2022 - Ofcom](#). These provide information at a postcode and Census Output Area on coverage speeds. They can also identify the availability of Next Generation Access (NGA) technologies at this level, which incorporates Superfast and Ultrafast technologies, as well as identifying 'Gigabit-capable' coverage.

The associated 'About this data' files can help understand the definitions of these titles/labels.

If you have any further queries, then please send them to [information.requests@ofcom.org.uk](mailto:information.requests@ofcom.org.uk) quoting the reference number above in any future communications.

Yours sincerely

Zach Westbrook

If you are unhappy with the response you have received in relation to your request for information and/or consider that your request was refused without a reason valid under the law, you may ask for an internal review. If you ask us for an internal review of our decision, it will be subject to an independent review within Ofcom.

The following outcomes are possible:

- the original decision is upheld; or
- the original decision is reversed or modified.

**Timing**

If you wish to exercise your right to an internal review **you should contact us within two months of the date of this letter**. There is no statutory deadline for responding to internal reviews and it will depend upon the complexity of the case. However, we aim to conclude all such reviews within 20 working days, and up to 40 working days in exceptional cases. We will keep you informed of the progress of any such review. If you wish to request an internal review, you should contact [information.requests@ofcom.org.uk](mailto:information.requests@ofcom.org.uk)

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. Further information about this, and the internal review process can be found on the Information Commissioner's Office [here](#). Alternatively, the Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF