

Reference: 01422425

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18 March 2022

### Freedom of Information: Right to know request

Thank you for your request for information in relation to ICT strategy. We received this request on 18 February and have considered it under the Freedom of Information Act 2000.

You asked:

*I wish to submit a request for some of the organisation's information around the internal plans and strategy documents around ICT.*

*The ICT documents I require are the most recent update (2021 onwards documents)*

*I wish to obtain the following documents:*

*1. ICT/IM&T/IS Strategy- The IT department strategy or plans, highlights their current and future objectives.*

*2. ICT Org Chart- A visual document that presents the structure of the IT department, please include name and job titles. If this cannot be sent, please work towards a structure with job titles.*

*3. ICT Annual or Business Plan- Like the ICT strategy but is more annually focused.*

*4. ICT Capital Programme/budget- A document that shows financials budget on current and future projects.*

*If some of these documents are not valid, please state when the 2021 onwards ICT documents are planned to be published.*

*Please do get back to me if you have further questions or feedback.*

### Our response

In response to question 2, please see attached a current ICT organisation chart. For questions 1, 3 and 4, these questions have been answered in a previous response to an FOI request which is published on our website [here](#). The replies and information in this previous request still apply.

If you have any queries, then please contact [information.requests@ofcom.org.uk](mailto:information.requests@ofcom.org.uk). Please remember to quote the reference number above in any future communications.

Yours sincerely,

Eleanor Scott

If you are unhappy with the response you have received in relation to your request for information and/or consider that your request was refused without a reason valid under the law you may ask for an internal review. If you ask us for an internal review of our decision, it will be subject to an independent review within Ofcom.

The following outcomes are possible:

- the original decision is upheld; or
- the original decision is reversed or modified.

#### **Timing**

If you wish to exercise your right to an internal review **you should contact us within two months of the date of this letter**. There is no statutory deadline for responding to internal reviews and it will depend upon the complexity of the case. However, we aim to conclude all such reviews within 20 working days, and up to 40 working days in exceptional cases. We will keep you informed of the progress of any such review. If you wish to request an internal review, you should contact [information.requests@ofcom.org.uk](mailto:information.requests@ofcom.org.uk).

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. Further information about this, and the internal review process can be found on the Information Commissioner's Office [here](#). Alternatively, the Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire

SK9 5AF