

Reference: 01422572

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Information Rights Advisor
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10 March 2022

Freedom of Information: Right to know request

Thank you for your request for information in relation to postal services. We received this request on 18 February and have considered it under the Freedom of Information Act 2000.

You asked:

Please could I kindly request a list of Postal DSA providers/Licensees.

Our response

Ofcom does not hold this information. Downstream access (DSA) providers are people who have a contract with the Royal Mail and do not require a license to operate, so we do not have a full list.

To be helpful you may find an overview of the letters market set out in our [Annual Monitoring Update for Postal Services](#), published in December 2021.

If you have any queries, then please contact information.requests@ofcom.org.uk. Please remember to quote the reference number above in any future communications.

Yours sincerely,

Eleanor Scott

If you are unhappy with the response you have received in relation to your request for information and/or consider that your request was refused without a reason valid under the law you may ask for an internal review. If you ask us for an internal review of our decision, it will be subject to an independent review within Ofcom.

The following outcomes are possible:

- the original decision is upheld; or
- the original decision is reversed or modified.

Timing

If you wish to exercise your right to an internal review **you should contact us within two months of the date of this letter**. There is no statutory deadline for responding to internal reviews and it will depend upon the complexity of the case. However, we aim to conclude all such reviews within 20 working days, and up to 40 working days in exceptional cases. We will keep you informed of the progress of any such review. If you wish to request an internal review, you should contact information.requests@ofcom.org.uk.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. Further information about this, and the internal review process can be found on the Information Commissioner's Office [here](#). Alternatively, the Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire

SK9 5AF