

Reference: 01510246

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### Freedom of Information request: Right to know request

Thank you for your follow-up request for information concerning international letters sent from and to Great Britain, across all carriers. Your request was received on 23 September 2022 and we have considered it under the Freedom of Information Act 2000 (the "FOI Act").

### Your request

- 1.) *Number of international letters for distribution in Great Britain from 2018 - 2021*
- 2.) *Number of international letters for distribution abroad from 2018 - 2021*

*Letters in this context refer to both:*

- *"letters" up to length 240mm, width 165mm, thickness 5mm and weighing no more than 100g; and*
- *"Large Letters" means any item larger than a Letter and up to length 353mm, width 250mm, thickness 25mm and weighing no more than 750g*

### Our response

We do not hold the requested information across all carriers. With the exception of Royal Mail ([please refer to our previous FOI response](#)), other operators do not break down data in the same format.

The data that is available can be found in our [Annual monitoring updates on the postal market](#) and associated [Post monitoring interactive data](#).

If you have any further queries, then please send them to [information.requests@ofcom.org.uk](mailto:information.requests@ofcom.org.uk) quoting the reference number above in any future communications.

Yours sincerely

Zach Westbrook

If you are unhappy with the response you have received in relation to your request for information and/or consider that your request was refused without a reason valid under the law, you may ask for an internal review. If you ask us for an internal review of our decision, it will be subject to an independent review within Ofcom.

The following outcomes are possible:

- the original decision is upheld; or
- the original decision is reversed or modified.

#### **Timing**

If you wish to exercise your right to an internal review **you should contact us within two months of the date of this letter**. There is no statutory deadline for responding to internal reviews and it will depend upon the complexity of the case. However, we aim to conclude all such reviews within 20 working days, and up to 40 working days in exceptional cases. We will keep you informed of the progress of any such review. If you wish to request an internal review, you should contact [information.requests@ofcom.org.uk](mailto:information.requests@ofcom.org.uk)

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. Further information about this, and the internal review process can be found on the Information Commissioner's Office [here](#). Alternatively, the Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF