

Reference: 01501011

Katherine Childs  
Information Rights Advisor  
[Information.requests@ofcom.org.uk](mailto:Information.requests@ofcom.org.uk)

28 September 2022

### Freedom of Information: Right to know request

Thank you for your request for information asking for the number of contractual home workers at Ofcom. We received this request on 31 August 2022 and have considered it under the Freedom of Information Act 2000.

### Your request

You asked:

*This is an information request relating to the number of staff who are contractual home workers.*

*Please include the following information:*

*\* The number of staff that currently work employed by the organisation that are contractual home workers*

*Please also include the following information:*

*\* The number of contractual home workers employed by the organisation in each of the last three financial years: 2019-20, 2020-21, 2021-22*

*By "the department" I mean the core department*

*By "contractual home workers" I mean employees who have it written into their contracts that their normal working arrangements are to work from home.*

*If it is not possible to provide the information requested due to the information exceeding the cost of compliance limits identified in Section 12, please provide advice and assistance, under the Section 16 obligations of the Act, as to how I can refine my request.*

### Our response

I can confirm we do hold information in scope of your request. We respond to questions in turn below.

*The number of staff that currently work employed by the organisation that are contractual home workers*

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*The number of contractual home workers employed by the organisation in each of the last three financial years: 2019-20, 2020-21, 2021-22.*

The table below presents the data that we do hold:

Year	Number of contractual Homeworkers
2019/2020	16
2020/2021	20
2021/2022	20

If you have any further queries, please contact [information.requests@ofcom.org.uk](mailto:information.requests@ofcom.org.uk). Please remember to quote the reference number above in any future communications.

Yours sincerely,

Katherine Childs

If you are unhappy with the response you have received in relation to your request for information and/or consider that your request was refused without a reason valid under the law you may ask for an internal review. If you ask us for an internal review of our decision, it will be subject to an independent review within Ofcom.

The following outcomes are possible:

- the original decision is upheld; or
- the original decision is reversed or modified.

**Timing**

If you wish to exercise your right to an internal review **you should contact us within two months of the date of this letter**. There is no statutory deadline for responding to internal reviews and it will depend upon the complexity of the case. However, we aim to conclude all such reviews within 20 working days, and up to 40 working days in exceptional cases. We will keep you informed of the progress of any such review. If you wish to request an internal review, you should contact [information.requests@ofcom.org.uk](mailto:information.requests@ofcom.org.uk).

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. Further information about this, and the internal review process can be found on the Information Commissioner's Office [here](#). Alternatively, the Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire

SK9 5AF