

Reference: 01593080

Information Requests
information.requests@ofcom.org.uk

12 April 2023

Freedom of Information request: Right to know request

Thank you for your request for information concerning Starlink's licence information. Your request was received on 31 March 2023. We sought clarification of your request on 4 April 2023 and this was received on 4 April 2023. We have considered your request under the Freedom of Information Act 2000 (the 'FOI Act').

Your request

I am seeking to find information about the licence issued to Starlink to operate in the UK, I don't know who would issue such a licence or what information is publicly accessible about the licence

Clarified as

The information I am looking for is if the licence states if Starlink is licenced in the UK or the UK and it's territories. I work on a UK overseas territory and I'm trying to clarify if Starlink's UK licence includes it's overseas territories.

Our response

Ofcom's powers on spectrum licensing only extends to the UK and the Crown Dependencies of Jersey, Guernsey and Isle of Man. This document sets out Ofcom's decision to grant the licence for 6 satellite gateway sites in the UK:

https://www.ofcom.org.uk/_data/assets/pdf_file/0029/247178/statement-starlink-ngso-application.pdf.

The gateway licence is here:

https://www.ofcom.org.uk/_data/assets/pdf_file/0022/228802/starlink-gateway-licence.pdf.

Here is their licence to operate terminals in the UK:

https://www.ofcom.org.uk/_data/assets/pdf_file/0025/248821/Starlink-Internet-Services-Limited.pdf.

As you are from an overseas territory, you would need to approach the regulatory authority for that location for further information as Ofcom has no jurisdiction regarding local spectrum licensing matters.

You may wish to browse our published Spectrum [Freedom of Information responses](#) from 2021, among which there are some responses regarding StarInk.

If you have any further queries, then please send them to information.requests@ofcom.org.uk quoting the reference number above in any future communications.

Yours sincerely

Information Requests

If you are unhappy with the response you have received in relation to your request for information and/or consider that your request was refused without a reason valid under the law, you may ask for an internal review. If you ask us for an internal review of our decision, it will be subject to an independent review within Ofcom.

The following outcomes are possible:

- the original decision is upheld; or
- the original decision is reversed or modified.

Timing

If you wish to exercise your right to an internal review **you should contact us within two months of the date of this letter**. There is no statutory deadline for responding to internal reviews and it will depend upon the complexity of the case. However, we aim to conclude all such reviews within 20 working days, and up to 40 working days in exceptional cases. We will keep you informed of the progress of any such review. If you wish to request an internal review, you should contact information.requests@ofcom.org.uk

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. Further information about this, and the internal review process can be found on the Information Commissioner's Office [here](#). Alternatively, the Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF