

Reference: 1545311

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Information Rights
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10 Jan 2023

Freedom of Information: Right to know request

Thank you for your internal review request and request for further information about remuneration of senior employees at the Phone-Paid Services Authority ('PSA') dated 9 December 2022. Your internal review request is being handled independently by that team. The additional questions you raised are being treated as a new request under the Freedom of Information Act 2000 ("the Act").

Your request and our response

- 1. Please confirm whether the salary range you hold for the CEO Joanne Prowse includes remuneration she receives under the name [xxxxxx] in her separate capacity as a Director of PSA. According to the last published PSA accounts the highest paid Director receives remuneration of £141,526 for their role as Director together with pension contributions of approximately 12 percent. This suggests the Director is also an employee.*

We do not hold information by named individuals. We only hold PSA salary ranges by role as at June 2021 for CEO, Senior Leadership team and General Counsel at PSA. To confirm, the information we hold was provided by the PSA strictly for the purposes of a due diligence assessment into the various risks and impact associated with the Ofcom Board's decision to absorb the PSA staff and regulatory functions of the PSA into Ofcom, including people, legal, strategic, operational, and financial implications. We worked closely with the PSA in taking this forward to ensure our assessment was fully informed by all relevant information.

- 2. Thank you for explaining that Ofcom has conducted due diligence into PSA and the various risks and impacts of the Ofcom Board's decision to absorb PSA staff and functions into Ofcom. You say this was fully informed by all relevant information but this cannot be correct if you have not obtained basic information about senior level remuneration, bonus payments and pension payments.*

We do hold information on PSA salary ranges as at June 2021 for CEO, Senior Leadership team and General Counsel.

I have separately requested the information from DCMS. In its response DCMS wrongly stated that the information was already in the public domain. Therefore please add to this request an additional request for the following information:

---Has Ofcom ever made DCMS aware that senior level remuneration for PSA staff is not in the public domain?

We have not. The PSA is an arm's-length body of DCMS, and has a Framework Agreement with DCMS.

---Has Ofcom ever made DCMS aware that it annually approved PSA's budget without holding details of senior level remuneration, bonuses, pensions and benefits?

We have not. There is no requirement to do so.

If you have any further queries, then please send them to information.requests@ofcom.org.uk quoting the reference number above in any future communications.

Yours sincerely,

Julia Snape

If you are unhappy with the response you have received in relation to your request for information and/or consider that your request was refused without a reason valid under the law you may ask for an internal review. If you ask us for an internal review of our decision, it will be subject to an independent review within Ofcom.

The following outcomes are possible:

- the original decision is upheld; or
- the original decision is reversed or modified.

Timing

If you wish to exercise your right to an internal review **you should contact us within two months of the date of this letter**. There is no statutory deadline for responding to internal reviews and it will depend upon the complexity of the case. However, we aim to conclude all such reviews within 20 working days, and up to 40 working days in exceptional cases. We will keep you informed of the progress of any such review. If you wish to request an internal review, you should contact information.requests@ofcom.org.uk.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. Further information about this, and the internal review process can be found on the Information Commissioner's Office [here](#). Alternatively, the Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF