

Reference: 1630649

Information Rights  
Information.requests@ofcom.org.uk

10 July 2023

## Freedom of Information: Right to know request

Thank you for your request for information about UK landline area code boundary data.

We received this request on 12 June 2023 and have considered it under the Freedom of Information Act 2000.

### Your request

You asked: *'We are trying to source UK landline area code boundary data that we can add to our Geographic Information System (GIS) for research. Are you able to make this data available to us, either as Open Data or under licence?'*

### Our response

We have investigated your request and can confirm we do not hold the information you have requested. This information is held by British Telecom ('BT'). BT set the area code boundary information and industry has normally used this data. You may wish to contact BT [here](#).

If you have any further queries, then please send them to [information.requests@ofcom.org.uk](mailto:information.requests@ofcom.org.uk) quoting the reference number above in any future communications.

Yours sincerely,

Information requests

If you are unhappy with the response you have received in relation to your request for information and/or consider that your request was refused without a reason valid under the law you may ask for an internal review. If you ask us for an internal review of our decision, it will be subject to an independent review within Ofcom.

The following outcomes are possible:

- the original decision is upheld; or
- the original decision is reversed or modified.

#### **Timing**

If you wish to exercise your right to an internal review **you should contact us within two months of the date of this letter**. There is no statutory deadline for responding to internal reviews and it will depend upon the complexity of the case. However, we aim to conclude all such reviews within 20 working days, and up to 40 working days in exceptional cases. We will keep you informed of the progress of any such review. If you wish to request an internal review, you should contact [information.requests@ofcom.org.uk](mailto:information.requests@ofcom.org.uk).

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. Further information about this, and the internal review process can be found on the Information Commissioner's Office [here](#). Alternatively, the Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF