

Reference: 01626284

Information Requests  
[information.requests@ofcom.org.uk](mailto:information.requests@ofcom.org.uk)

27 June 2023

### Freedom of Information request: Right to know request

Thank you for your request for information concerning an update on the Adjoa Andoh investigation. Your request was received on 1 June 2023 and we have considered it under the Freedom of Information Act 2000 (the "FOI Act").

#### Your request

*'I'm requesting information on the above name it seems to gone quiet on the subject of Adjoa Andoh's 'terribly white' coronation remark (racist remark) has she got away with this because I feel if this was the other way round we wouldn't hear the end of it this is our all family we're talking about who are labelled this comment I don't think any one will forget*

*So basically I need information on your investigation and what the outcome is going to be or is'*

#### Our response

We published an [update](#) on our website on 5 June 2023.

If you have any further queries, then please send them to [information.requests@ofcom.org.uk](mailto:information.requests@ofcom.org.uk) quoting the reference number above in any future communications.

Yours sincerely

### Information Requests

If you are unhappy with the response you have received in relation to your request for information and/or consider that your request was refused without a reason valid under the law, you may ask for an internal review. If you ask us for an internal review of our decision, it will be subject to an independent review within Ofcom.

The following outcomes are possible:

- the original decision is upheld; or
- the original decision is reversed or modified.

#### Timing

If you wish to exercise your right to an internal review **you should contact us within two months of the date of this letter**. There is no statutory deadline for responding to internal reviews and it will depend upon the complexity of the case. However, we aim to conclude all such reviews within 20 working days, and up to 40 working days in exceptional cases. We will keep you informed of the progress of any such review. If you wish to request an internal review, you should contact [information.requests@ofcom.org.uk](mailto:information.requests@ofcom.org.uk)

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If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. Further information about this, and the internal review process can be found on the Information Commissioner's Office [here](#). Alternatively, the Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF