

Reference: 01587647

Information Requests
information.requests@ofcom.org.uk

31 March 2023

Freedom of Information: Right to know request

Thank you for your request for information in relation to frequency allocations for mobile network operators. We received this request on 22 March 2023. We have considered it under the Freedom of Information Act 2000 (the “FOI Act”).

Your request

You asked:

Please may I have details of the total number of frequency channels allocated by Ofcom within UK to each of the Mobile Network Operators (MNO - e.g. Three, Vodafone, EE, O2) and each of the Mobile Virtual Network Operator (MVNO - e.g. Giffgaff, Lebara, SMARTY etc.)

Our response

Details of the frequency allocations for mobile network operators (MNOs), BT/EE, Vodafone, Telefónica, O2 and Three are published on our webpage [Mobile and Wireless Broadband below 5 GHz](#).

Mobile virtual network operators (MVNOs) do not have any assigned spectrum (hence “virtual”) as their services are delivered via the spectrum and network of an MNO. MVNOs therefore do not install or operate any transmitting stations themselves.

I hope this information is helpful. If you have any queries, then please contact information.requests@ofcom.org.uk. Please remember to quote the reference number above in any future communications.

Yours sincerely,

Information Requests

If you are unhappy with the response you have received in relation to your request for information and/or consider that your request was refused without a reason valid under the law, you may ask for an internal review. If you ask us for an internal review of our decision, it will be subject to an independent review within Ofcom.

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The following outcomes are possible:

- the original decision is upheld; or
- the original decision is reversed or modified.

Timing

If you wish to exercise your right to an internal review, **you should contact us within two months of the date of this letter**. There is no statutory deadline for responding to internal reviews and it will depend upon the complexity of the case. However, we aim to conclude all such reviews within 20 working days, and up to 40 working days in exceptional cases. We will keep you informed of the progress of any such review. If you wish to request an internal review, you should contact information.requests@ofcom.org.uk.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF