

Reference: 01672244

Information Requests information.requests@ofcom.org.uk

09 October 2023

## Freedom of Information request: Right to know request

Thank you for your request for information concerning phone numbers post 071 and 081. Your request was received on 19 September 2023 and we have considered it under the Freedom of Information Act 2000.

## Your request

I've uncovered some phone numbers of friends long ago lost contact with. 071 and 081 dialing codes. I've tried dialing replacing the area codes with 0207 and 0208 respectively, but they do not connect. Is there any way they could be tracked down in case the original owner still has the old number please? I'm looking at 071 439 2244 and 0871 427 1507.

## Our response

Ofcom allocates geographic numbers to telecoms providers in large blocks of 10,000 and 1,000 numbers depending on the geographic area. However, Ofcom does not hold any information on the assignment of individual telephone numbers within those blocks, so the only level of information that we can provide is to which telecoms provider the telephone number was allocated to. For any further details, you would need to take this forward with the telecoms provider holding the relevant allocation.

We can confirm that the telephone number 071 439 2244 is now 020 7439 2244 and belongs to a range that was allocated to BT. Regarding the second number that you requested, while you typed 0871 427 1507, we are assuming that you meant to ask about 081 742 1507 as you stated that you are looking for information concerning the 081 dialling code. 081 742 1507 is now 020 8742 1507 and is also a BT number range.

You may wish to contact BT directly via <a href="https://www.bt.com/help/contact-bt">https://www.bt.com/help/contact-bt</a> to see if they can help.

If you have any further queries, then please send them to <u>information.requests@ofcom.org.uk</u> quoting the reference number above in any future communications.

Yours sincerely

Information Requests

Ofcom Riverside House 2a Southwark Bridge Road London SE1 9HA

Switchboard: +44 (0)20 7981 3000 or +44 (0)300 123 3000 If you are unhappy with the response you have received in relation to your request for information and/or consider that your request was refused without a reason valid under the law, you may ask for an internal review. If you ask us for an internal review of our decision, it will be subject to an independent review within Ofcom.

The following outcomes are possible:

- the original decision is upheld; or
- the original decision is reversed or modified.

## Timing

If you wish to exercise your right to an internal review **you should contact us within two months of the date of this letter.** There is no statutory deadline for responding to internal reviews and it will depend upon the complexity of the case. However, we aim to conclude all such reviews within 20 working days, and up to 40 working days in exceptional cases. We will keep you informed of the progress of any such review. If you wish to request an internal review, you should contact <a href="mailto:information.requests@ofcom.org.uk">information.requests@ofcom.org.uk</a>

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. Further information about this, and the internal review process can be found on the Information Commissioner's Office <a href="here">here</a>. Alternatively, the Information Commissioner can be contacted at:

Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire SK9 5AF