

Reference: 01663103

Information Requests  
[information.requests@ofcom.org.uk](mailto:information.requests@ofcom.org.uk)

22 September 2023

### Freedom of Information request: Right to know request

Thank you for your request for information concerning FTTP provision in Leicester. Your request was received on 24 August 2023 and we have considered it under the Freedom of Information Act 2000.

#### Your request

*Leicester City Council is concerned regards FTTP provision in the city centre.*

*Please could you provide any data delineating addresses, nodes, & which parties are engaged, where, and with what outcomes envisaged when.*

#### Our response

Ofcom collects network coverage and network deployment plans from many operators in the UK, However, we only publish large-scale information in an aggregated and anonymised manner. This data has been collected under our formal powers and is exempt from disclosure under section 44 of the Act which exempts the disclosure of information which is prohibited by another enactment. In this case, we are prohibited under section 393 of the Communications Act 2003 (the “Communications Act”) from disclosing information relating to a business which we have obtained in the course of exercising our functions, unless we have the consent of that business or one of the statutory gateways under section 393(2) of the Communications Act is met (none of which applies here). Section 44 is an absolute exemption and does not require a public interest test.

Our [web-checker](#) and associated [API](#) can provide details of operators at a specific address. But the use of these facilities is restricted to prevent the creation of maps.

Many operators set out their existing and future coverage on their websites which may be more up to date than the data we hold. A list of the providers from whom we collect coverage information can be found in our Connected Nations methodology [annex](#). You may wish to contact the providers directly.

If you have any further queries, then please send them to [information.requests@ofcom.org.uk](mailto:information.requests@ofcom.org.uk) quoting the reference number above in any future communications.

Yours sincerely

## Information Requests

If you are unhappy with the response you have received in relation to your request for information and/or consider that your request was refused without a reason valid under the law, you may ask for an internal review. If you ask us for an internal review of our decision, it will be subject to an independent review within Ofcom.

The following outcomes are possible:

- the original decision is upheld; or
- the original decision is reversed or modified.

### Timing

If you wish to exercise your right to an internal review **you should contact us within two months of the date of this letter**. There is no statutory deadline for responding to internal reviews and it will depend upon the complexity of the case. However, we aim to conclude all such reviews within 20 working days, and up to 40 working days in exceptional cases. We will keep you informed of the progress of any such review. If you wish to request an internal review, you should contact [information.requests@ofcom.org.uk](mailto:information.requests@ofcom.org.uk)

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. Further information about this, and the internal review process can be found on the Information Commissioner's Office [here](#). Alternatively, the Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF