

Reference: 01807253

Information Requests
information.requests@ofcom.org.uk

24 April 2024

Freedom of Information request: Right to know request

Thank you for your request for information about [REDACTED] follower history and complaints.

We received this request on 11 April 2024 and we have considered your request under the Freedom of Information Act 2000 ("the FOI Act").

Your request

"I would like to have the follower history documentation of [REDACTED] platforms on tiktok & Instagram.

If there are any complaints against this user's content, please include this too."

On 11 April 2024 you added ".....the demographics of her follower's age".

On 12 April 2024 you added ".....the demographics of [REDACTED] broadcast channel attached to Instagram -

* [REDACTED] 2495 members

* [REDACTED] 1787 members

* [REDACTED] 2113 members."

On 23 April you also asked "Can I also ask for what reason [REDACTED] was removed from onlyfans - [REDACTED] page a couple of years ago. [REDACTED] previous name was [REDACTED]."

Our response

We do not hold this information.

Under the Online Safety Act, Ofcom's role is not to instruct firms to remove particular pieces of content or take down specific accounts, nor to investigate individual complaints. Our role is to tackle the root causes of online content that is illegal and harmful for children, by improving the systems and processes that services use to address them. Further information on our approach to implementing the Online Safety Act can be found in our published [regulatory approach document](#).

If you have any further queries, then please send them to information.requests@ofcom.org.uk – quoting the reference number above in any future communications.

Yours sincerely,

Information Requests

Request an internal review

If you are unhappy with the response you have received to your request for information, or think that your request was refused without a reason valid under the law, you may ask for an internal review. If you do, it will be subject to an independent review within Ofcom. We will either uphold the original decision, or reverse or modify it.

If you would like to ask us to carry out an internal review, you should get in touch within two months of the date of this letter. There is no statutory deadline for us to complete our internal review, and the time it takes will depend on the complexity of the request. But we will try to complete the review within 20 working days (or no more than 40 working days in exceptional cases) and keep you informed of our progress.

Please email the Information Requests team (information.requests@ofcom.org.uk) to request an internal review.

Taking it further

If you are unhappy with the outcome of our internal review, then you have the right to [complain to the Information Commissioner's Office](#).