

Reference: 01855306

Information Requests
information.requests@ofcom.org.uk

Freedom of Information request: Right to know request

Thank you for your request for information about the ownership and regulation of the Vodafone Communication Station at Melbourne Court, Greenmeadow, Cwmbran, Torfaen, NP44 3EN.

We received your request on 23 July 2024 and we have considered it under the Freedom of Information Act 2000 and the Environmental Information Regulations 2004.

Your request

“Request details any an all information regarding the ownership and reulation of the Vodafone Communication Station At Melbourne Court Greenmeadow Cwmbran Torfaen NP44 3EN.

Additional information request for any supporting documentation regarding the date of purchase of the infrastructure, any known impact statements and consulatons for work carried out on the infrastrucure and any documnetation regarding the effect of the Infrastructure on local area. Information is requested in both PDF format (submitted to supplied email address) and copies of physical documentation (submitted to the provided physical adress).”

Our response

By way of background, Wireless Telegraphy Act licences issued by Ofcom authorise the use of radio spectrum anywhere within the area licensed. For mobile phone networks, this is nationally within the UK. Copies of the UK mobile network operators’ licences are published in the [mobile and wireless broadband area](#) of Ofcom’s website.

As the communications regulator we also collect information, which includes information supplied by UK mobile network operators about mobile sites, for example, to assist with our Connected Nations and Infrastructure Reports. These reports are published annually on our website [here](#).

From data collected in July 2023, we can confirm that Vodafone operates radio equipment at or around the site you have identified. Vodafone is required to comply with the terms and conditions of its licences that relate to the frequencies it uses at this particular site. You may find copies of the licences for these frequencies on our [website](#).

Vodafone also holds a licence (number 1205983/1) to operate a fixed link at that site and details for this can be found on our [Spectrum information portal - Ofcom](#).

We do not collect detailed ownership information or the specific information you have requested relating to the infrastructure at a mobile site. While the licences set the technical conditions for how such apparatus must be constructed and operated, Ofcom has no involvement in the planning

process for physical structures such as masts, buildings etc that may host radio equipment, which is a matter for local planning authorities. We therefore do not hold the additional information you have requested. However, you may find it helpful to know that the relevant local planning authority may hold information on the potential effect of the infrastructure on the local area. Further information on masts and planning is available on our [website](#).

If you have any further queries, then please send them to information.requests@ofcom.org.uk – quoting the reference number above in any future communications.

Yours sincerely,

Information Requests

Request an internal review

If you are unhappy with the response you have received to your request for information, or think that your request was refused without a reason valid under the law, you may ask for an internal review. If you do, it will be subject to an independent review within Ofcom. We will either uphold the original decision, or reverse or modify it.

If you would like to ask us to carry out an internal review, you should get in touch within two months of the date of this letter. There is no statutory deadline for us to complete our internal review, and the time it takes will depend on the complexity of the request. But we will try to complete the review within 20 working days (or no more than 40 working days in exceptional cases) and keep you informed of our progress. Please email the Information Requests team (information.requests@ofcom.org.uk) to request an internal review.

Taking it further

If you are unhappy with the outcome of our internal review, then you have the right to [complain to the Information Commissioner's Office](#).