

Reference: 01852875

Information Requests
information.requests@ofcom.org.uk

13 August 2024

Freedom of Information request: Right to know request

Thank you for your request for information about Yoti and their age verification system.

We received this request on 17 July 2024 and we have considered your request under the Freedom of Information Act 2000 ("the FOI Act").

Your request

Q1 Accuracy - Testing

The accuracy of Yoti's Age Verification system when tested on adults (those over the age of 18, as defined by the UNCRC).

Q2 Accuracy - Calculation

The predicted rate(s) of accuracy of Yoti's Age Verification system(s) with breakdown by gender/race/country.

Q3 Accuracy - Currently

The current rate(s) of accuracy across all the countries in which Yoti operates.

Q4 Penetration Testing

The identity of those who performed the penetration testing?

Q5 Criminal Law Advice

The identity of those providing the criminal law advice.

Q6 Impact Assessments

The privacy; economic; and environmental impact assessments

Q7 Consultancy/Advisory

The fees paid to or currently outstanding to Yoti.

Our response

We have searched for the information requested and we can confirm that we do not hold information within the scope of your request.

If you have any further queries, then please send them to information.requests@ofcom.org.uk – quoting the reference number above in any future communications.

Yours sincerely,

Information Requests

Request an internal review

If you are unhappy with the response you have received to your request for information, or think that your request was refused without a reason valid under the law, you may ask for an internal review. If you do, it will be subject to an independent review within Ofcom. We will either uphold the original decision, or reverse or modify it.

If you would like to ask us to carry out an internal review, you should get in touch within two months of the date of this letter. There is no statutory deadline for us to complete our internal review, and the time it takes will depend on the complexity of the request. But we will try to complete the review within 20 working days (or no more than 40 working days in exceptional cases) and keep you informed of our progress. Please email the Information Requests team (information.requests@ofcom.org.uk) to request an internal review.

Taking it further

If you are unhappy with the outcome of our internal review, then you have the right to [complain to the Information Commissioner's Office](#).