

Reference: 01928613

Information Requests
information.requests@ofcom.org.uk

12 December 2024

Freedom of Information request: Right to know request

Thank you for your request for information concerning Ofcom's standards for conduct with secondary regulators.

We received this request on 29 November 2024. We have considered your request under the Freedom of Information Act 2000 ("the FOI Act").

Your request

Please can you provide a copy of any document you hold setting out OFCOMs standards and expectations of acceptable and unacceptable conduct for mobile telephone and broadband operators in their interactions with secondary regulators (e.g. does OFCOM have rules requiring entities subject to its supervision to be honest, not mislead, and not to provide false information to secondary regulators?)

Our response

We can confirm that we do not hold this information as Ofcom does not have any duties, functions, or powers relating to regulated entities' relationships with other regulators.

You may wish to refer to our [website](#), which contains information about organisations we work with, including other regulators.

If you have any further queries, then please send them to information.requests@ofcom.org.uk – quoting the reference number above in any future communications.

Yours sincerely,

Information Requests

Request an internal review

If you are unhappy with the response you have received to your request for information, or think that your request was refused without a reason valid under the law, you may ask for an internal review. If you do, it will be subject to an independent review within Ofcom. We will either uphold the original decision, or reverse or modify it.

If you would like to ask us to carry out an internal review, you should get in touch within two months of the date of this letter. There is no statutory deadline for us to complete our internal review, and the time it takes will depend on the complexity of the request. But we will try to complete the review within 20 working days (or no more than 40 working days in exceptional cases) and keep you informed of our progress. Please email the Information Requests team (information.requests@ofcom.org.uk) to request an internal review.

Taking it further

If you are unhappy with the outcome of our internal review, then you have the right to [complain to the Information Commissioner's Office](#).