

Reference: 1768430

Information Requests
information.requests@ofcom.org.uk

16 February 2024

Freedom of Information request: Right to know request

Thank you for your request for information about Airwave / ESN Radio Terminals / Ofcom Field Operations.

We received this request on 22 January 2024 and we have considered your request under the Freedom of Information Act 2000 (“the FOI Act”).

Your request

- 1. How many Airwave/ESN radio's and terminals are operated by your organisation?*
- 2. What make(s)/model's of Airwave/ESN radio terminals are used by your organisation, if possible please could you provide a breakdown of these by quantity, type and model.*
- 3. In the last 12 months how many Airwave/ESN radio terminals have been lost/stolen or otherwise not able to be located?*
- 4. Are Airwave/ESN radio terminal users allocated on a personal basis, and if so, what is your policy on use off duty and taking home of radio terminals and their use by staff working from home?*
- 5. Please could you provide a list of Airwave/ESN radio terminal talk groups in use by your organisation and any interoperability talk groups shared by other users.*
- 6. Please could you provide a copy of any policy or training information provided by your organisation to support your users of Airwave/ESN radio terminals and talkgroups.*

Our response

We have investigated your request and can confirm we do not hold this information as we do not have any airwave terminals.

If you have any further queries, then please send them to information.requests@ofcom.org.uk – quoting the reference number above in any future communications.

Yours sincerely,

Information Requests

Request an internal review

If you are unhappy with the response you have received to your request for information, or think that your request was refused without a reason valid under the law, you may ask for an internal review. If you do, it will be subject to an independent review within Ofcom. We will either uphold the original decision, or reverse or modify it.

If you would like to ask us to carry out an internal review, you should get in touch within two months of the date of this letter. There is no statutory deadline for us to complete our internal review, and the time it takes will depend on the complexity of the request. But we will try to complete the review within 20 working days (or no more than 40 working days in exceptional cases) and keep you informed of our progress.

Please email the Information Requests team (information.requests@ofcom.org.uk) to request an internal review.

Taking it further

If you are unhappy with the outcome of our internal review, then you have the right to [complain to the Information Commissioner's Office](#).