

Reference: 1768420

Information Requests
information.requests@ofcom.org.uk

16 February 2023

Freedom of Information request: Right to know request

Thank you for your request for information for a comparative nationwide report of broadcasting on Monday 21 January.

We received this request on 22 January 2024 and we have considered your request under the Freedom of Information Act 2000 (“the FOI Act”).

Your request

We endured ‘Storm Isha’ last night and find this morning that Radio 4 ‘Today’ DAB is not available, whereas the programme’s broadcast on FM and LW is coming through strongly.

We have a Roberts DAB/FM radio on the first floor and a Pure Evoke DAB radio on the ground floor. Both radios have the same results.

I also have a vintage Hacker Hunter FM / LW that is portable and I have taken it around the whole house as a benchmark check on both FM and LW reception. (It does not receive DAB).

We live in a rural location on the shore of Loch Long with a c. 200 degree open outlook with no trees down nearby. We are only 3 miles from the major infrastructure at Royal Naval Armaments Depot (RNAD) Coulport.

Our full fibre broadband and associated wifi network is working, as is our 4G mobile phone network.

I would be grateful if you could provide me with a comparative nationwide report of the broadcasting (or not) of the BBC R4 ‘Today’ programme, on DAB, FM and LW at 06:30 this morning, Monday 21 January 2023, please, the time of my own survey.

Our response

We have investigated your request and can confirm we do not hold this information. You may wish to contact the BBC who may be able to assist with your query.

If you have any further queries, then please send them to information.requests@ofcom.org.uk – quoting the reference number above in any future communications.

Yours sincerely,

Information Requests

Request an internal review

If you are unhappy with the response you have received to your request for information, or think that your request was refused without a reason valid under the law, you may ask for an internal review. If you do, it will be subject to an independent review within Ofcom. We will either uphold the original decision, or reverse or modify it.

If you would like to ask us to carry out an internal review, you should get in touch within two months of the date of this letter. There is no statutory deadline for us to complete our internal review, and the time it takes will depend on the complexity of the request. But we will try to complete the review within 20 working days (or no more than 40 working days in exceptional cases) and keep you informed of our progress.

Please email the Information Requests team (information.requests@ofcom.org.uk) to request an internal review.

Taking it further

If you are unhappy with the outcome of our internal review, then you have the right to [complain to the Information Commissioner's Office](#).