

Reference: 01842732

Information Requests
information.requests@ofcom.org.uk

8 July 2024

Freedom of Information request: Right to know request

Thank you for your request for information about BT WiFi Broadband Hostnames.

We received this request on 24 June 2024 and we have considered your request under the Freedom of Information Act 2000.

Your request

"Despite contacting BT about hostnames linked to (xxx-xxx-xxx-xxx - btcentralplus.com) they did not contain any policy for the use of such a hostname. According to a website called <http://www.btcentralplus.org/> the deployment of such hostnames were ceased in 2012.

Does OFCOM possess any policy literature regarding these types of hostnames?"

Our response

We can confirm that Ofcom does not hold any technical or other policy information concerning the Domain Name System (DNS) namespace (hostnames) or DNS naming conventions that an operator may assign to its publicly allocated IP address range used by customers for internet access.

We hope this information is helpful. If you have any further queries, then please send them to information.requests@ofcom.org.uk – quoting the reference number above in any future communications.

Yours sincerely,

Information Requests

Request an internal review

If you are unhappy with the response you have received to your request for information, or think that your request was refused without a reason valid under the law, you may ask for an internal review. If you do, it will be subject to an independent review within Ofcom. We will either uphold the original decision, or reverse or modify it.

If you would like to ask us to carry out an internal review, you should get in touch within two months of the date of this letter. There is no statutory deadline for us to complete our internal review, and the time it takes will depend on the complexity of the request. But we will try to complete the review within 20 working days (or no more than 40 working days in exceptional cases) and keep you informed of our progress. Please email the Information Requests team (information.requests@ofcom.org.uk) to request an internal review.

Taking it further

If you are unhappy with the outcome of our internal review, then you have the right to [complain to the Information Commissioner's Office](#).