

[REDACTED]

From: [REDACTED]
Sent: 07 December 2022 09:33
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: EXTERNAL:Specialist software

Hi [REDACTED]

It was lovely to see you too.

We use Salesforce at Ofcom. However, it's worth bearing in mind that it's used right across Ofcom for all cases (so several hundred thousand a year at least) so might not be a great fit for your operational needs.

Best wishes,

[REDACTED]

From: [REDACTED]
Sent: 06 December 2022 17:36
To: [REDACTED]
Cc: [REDACTED]
Subject: EXTERNAL:Specialist software

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[REDACTED]

It was great to see you today, I just wondered if you might be able to advise if OfCom use specialist software to underpin their case handling? I've copied my colleague [REDACTED] who is leading on our operational set up.

Warmest wishes,

[REDACTED]

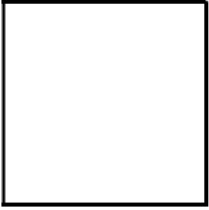
[REDACTED]

[REDACTED]

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