

Reference: 01847675

Information Requests
information.requests@ofcom.org.uk

25 July 2024

Freedom of Information request: Right to know request

Thank you for your request for information about internet connection and Addington Lodge.

We received this request on 4 July 2024 and we have considered your request under the Freedom of Information Act 2000 (“the FOI Act”).

Your request

“The owner of Addington Lodge, Mr Gott, requested an internet connection which he had previously rejected and denied due to wayleave disagreement. The service provider (B4RN) on behalf of the community project have rightly refused the connection. We request the outcome of the complaint/ decision by yourselves , Gott vs B4RN , for our reference.”

Our response

We have searched for the information requested and we can confirm that we do not hold information within the scope of your request. This issue does not appear to have been investigated by Ofcom, however, if this is a complaint you want us to look into please email competitioncomplaints@ofcom.org.uk. We will log your query and someone within the team will look into the matter. If however you consider that a complaint has been submitted, please provide a reference number.

If you have any further queries, then please send them to information.requests@ofcom.org.uk – quoting the reference number above in any future communications.

Yours sincerely,

Information Requests

Request an internal review

If you are unhappy with the response you have received to your request for information, or think that your request was refused without a reason valid under the law, you may ask for an internal review. If you do, it will be subject to an independent review within Ofcom. We will either uphold the original decision, or reverse or modify it.

If you would like to ask us to carry out an internal review, you should get in touch within two months of the date of this letter. There is no statutory deadline for us to complete our internal review, and the time it takes will depend on the complexity of the request. But we will try to complete the review within 20 working days (or no more than 40 working days in exceptional cases) and keep you informed of our progress. Please email the Information Requests team (information.requests@ofcom.org.uk) to request an internal review.

Taking it further

If you are unhappy with the outcome of our internal review, then you have the right to [complain to the Information Commissioner’s Office](#).