

Reference: 01836083

Information Requests
information.requests@ofcom.org.uk

28 June 2024

Freedom of Information request: Right to know request

Thank you for your request for information about correspondence sent to Adam Crozier, from the Postal Services Commission, mentioning "Horizon".

We received this request on 10 June 2024 and we have considered your request under the Freedom of Information Act 2000 ("the FOI Act").

Your request

Any correspondence sent to Adam Crozier, then chief executive of Royal Mail, which mentioned "Horizon" from the Postal Services Commission.

This should be taken to include any emails, letters and messages in any format, and refined to emails if necessary due to the cost/time limit.

Please limit the above searches to the period 2003 and 2010. If necessary for the cost limit, please limit this to 2009 to April 2010.

In the event that you exercise an exemption on any of the above data, please could you supply me with the dates of any correspondence.

Our response

The Postal Services Commission's responsibilities were passed to Ofcom in 2011. We do not hold any information in response to your request.

If you have any further queries, then please send them to information.requests@ofcom.org.uk – quoting the reference number above in any future communications.

Yours sincerely,

Information Requests

Request an internal review

If you are unhappy with the response you have received to your request for information, or think that your request was refused without a reason valid under the law, you may ask for an internal review. If you do, it will be subject to an independent review within Ofcom. We will either uphold the original decision, or reverse or modify it.

If you would like to ask us to carry out an internal review, you should get in touch within two months of the date of this letter. There is no statutory deadline for us to complete our internal review, and the time it takes will depend on the complexity of the request. But we will try to complete the review within 20 working days (or no more than 40 working days in exceptional cases) and keep you informed of our progress. Please email the Information Requests team (information.requests@ofcom.org.uk) to request an internal review.

Taking it further

If you are unhappy with the outcome of our internal review, then you have the right to [complain to the Information Commissioner's Office](#).