

Reference: 01814694

Information Requests
information.requests@ofcom.org.uk

23 May 2024

Freedom of Information request: Right to know request

Thank you for your request for information about GIS files of SSDAB coverage.

We received this request on 29 April 2024 and we have considered your request under the Freedom of Information Act 2000 (“the FOI Act”).

Your request and our response

Are there GIS files available of SSDAB multiplex coverage areas in order to overlay on a map to give accurate representation of mux coverage areas?

We asked you to be more specific on the information you requested as this was not available on our website. You explained you have an interest in the following areas and additionally, you have an interest in all areas that are live.

- * *Tynemouth & South Shields (The Toon/The Cat)*
- * *Newcastle & Gateshead (The Toon)*
- * *Middlesbrough & Redcar (The Red)*
- * *Darlington & Bishop Auckland (The Red)*

While we hold information on all areas falling within the scope of your request, we consider Section 12 of the FOI Act applies. Section 12 provides that we are not obliged to comply with a request for information if we estimate that the cost of complying with the request would exceed the “appropriate limit”. The appropriate limit is set out in the Freedom of Information and Data Protection (Appropriate Limit and Fees) Regulations 2004 (“the Regulations”), and is, for Ofcom, £450. That sum is intended to cover the estimated costs involved in determining whether Ofcom holds the information requested, locating, retrieving and extracting the information from any document containing it. The Regulations provide that costs are to be estimated at a rate of £25 per person per hour, which equates to 18 hours of time. We estimate that it would take us more than 18 hours to locate, retrieve, identify and extract all the information specified.

However, you may wish to note that we intend publishing GIS data for all small-scale DAB areas that are on-air on our website in July.

I hope this information is helpful. If you have any further queries, then please send them to information.requests@ofcom.org.uk – quoting the reference number above in any future communications.

Yours sincerely,

Information Requests

Request an internal review

If you are unhappy with the response you have received to your request for information, or think that your request was refused without a reason valid under the law, you may ask for an internal review. If you do, it will be subject to an independent review within Ofcom. We will either uphold the original decision, or reverse or modify it.

If you would like to ask us to carry out an internal review, you should get in touch within two months of the date of this letter. There is no statutory deadline for us to complete our internal review, and the time it takes will depend on the complexity of the request. But we will try to complete the review within 20 working days (or no more than 40 working days in exceptional cases) and keep you informed of our progress.

Please email the Information Requests team (information.requests@ofcom.org.uk) to request an internal review.

Taking it further

If you are unhappy with the outcome of our internal review, then you have the right to [complain to the Information Commissioner's Office](#).