

Reference: 01822536

Information Requests
information.requests@ofcom.org.uk

13 June 2024

Freedom of Information request: Right to know request

Thank you for your request for information about Ofcom's virtualisation software contract.

Your request was received on 14 May 2024. We sought clarification of your request on 15 May 2024 and you responded on 20 May 2024. We have considered your request under the Freedom of Information Act 2000 ("the FOI Act").

Your request & our response

"CDW Ltd contract has expired. Please provide the latest contract updates."

Clarified as.....

"As per my records, CDW Ltd contract has expired. I would like to know whether this contract is still valid or replaced by another supplier."

We note your request is a follow up to the FOI response we published dated 29 January 2024: [ICT Contracts](#).

The contract for virtualisation software previously held with CDW Ltd has been placed with Phoenix Software Ltd.

The new Server Virtualisation Licence contract expires in Q1 2025. The 12-month annual average spend for Server Virtualisation Licences is £7,125 including VAT.

We hope this information is useful. If you have any further queries, then please send them to information.requests@ofcom.org.uk – quoting the reference number above in any future communications.

Yours sincerely,

Information Requests

Request an internal review

If you are unhappy with the response you have received to your request for information, or think that your request was refused without a reason valid under the law, you may ask for an internal review. If you do, it will be subject to an independent review within Ofcom. We will either uphold the original decision, or reverse or modify it.

If you would like to ask us to carry out an internal review, you should get in touch within two months of the date of this letter. There is no statutory deadline for us to complete our internal review, and the time it takes will depend on the complexity of the request. But we will try to complete the review within 20 working days (or no more than 40 working days in exceptional cases) and keep you informed of our progress. Please email the Information Requests team (information.requests@ofcom.org.uk) to request an internal review.

Taking it further

If you are unhappy with the outcome of our internal review, then you have the right to [complain to the Information Commissioner's Office](#).