

Reference: 1819289

Information Requests
information.requests@ofcom.org.uk

10 June 2024

Freedom of Information request: Right to know request

Thank you for your request for information about the removal of a page from our website.

We received this request on 10 May 2024 and we have considered your request under the Freedom of Information Act 2000.

Your request

*Please disclose all information held relating to your decision to remove the web page
<https://www.ofcom.org.uk/research-and-data/media-literacy-research/coronavirus-resources>*

Our response

We do not hold information within the scope of your request.

By way of background, Ofcom regularly reviews the content on our website. If we find that a page has several broken links or little recorded traffic, it could be that the content no longer serves a purpose. It is our policy to archive content that no longer needs to be on our website.

The page you mention was primarily a set of links to resources on other websites. However, when reviewing it in May 2023, we noticed that:

- some of these links had broken (the external resources they pointed to were no longer available); and
- the page had had very few views in recent months.

As a result of this review, this page was archived in May 2023. We do not typically record decisions to archive specific pages on our website.

Please note that our [advice to broadcasters regarding the coronavirus pandemic](#) remains on our website.

I hope this information is helpful. If you have any further queries, then please send them to information.requests@ofcom.org.uk – quoting the reference number above in any future communications.

Yours sincerely,

Information Requests

Request an internal review

If you are unhappy with the response you have received to your request for information, or think that your request was refused without a reason valid under the law, you may ask for an internal review. If you do, it will be subject to an independent review within Ofcom. We will either uphold the original decision, or reverse or modify it.

If you would like to ask us to carry out an internal review, you should get in touch within two months of the date of this letter. There is no statutory deadline for us to complete our internal review, and the time it takes will depend on the complexity of the request. But we will try to complete the review within 20 working days (or no more than 40 working days in exceptional cases) and keep you informed of our progress.

Please email the Information Requests team (information.requests@ofcom.org.uk) to request an internal review.

Taking it further

If you are unhappy with the outcome of our internal review, then you have the right to [complain to the Information Commissioner's Office](#).