

Reference: 01794713

Information Requests  
[information.requests@ofcom.org.uk](mailto:information.requests@ofcom.org.uk)

25 March 2024

## Freedom of Information request: Right to know request

Thank you for your request for information about the Civil Service cost of living payment.

We received this request on 18 March 2024 and we have considered your request under the Freedom of Information Act 2000 (“the FOI Act”).

### Your request

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*Please respond to the attached FOI request.*

Your attachment showed the following questions:

|           |   |          |
|-----------|---|----------|
| <b>1)</b> | Name of department or organisation  |          |
| <b>2)</b> | Did your organisation pay the Civil Service £1,500 Cost of Living payment to staff ? (If No, you are not required to complete question 3) | Yes / No |

|           |   |                   |
|-----------|---|-------------------|
| <b>3)</b> | Number of Non-Senior Civil Service graded staff (permanent or fixed-term employees, but not contractors or agency workers) who were:    | Headcount Number: |
| <b>a)</b> | - in post from 31 March 2023 and to 31 July 2023  |                   |
| <b>b)</b> | - on long-term unpaid sickness absence as at 31 March 2023 to 31 July 2023 and <b>did</b> receive the £1,500 Cost of Living payment     |                   |
| <b>c)</b> | - on long-term unpaid sickness absence as at 31 March 2023 to 31 July 2023 and <b>did not</b> receive the £1,500 cost of living payment |                   |

### Our response

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In answer to question 1, the name of our organisation is Ofcom.

The answer to questions 2 and 3 (a,b,c) is not applicable, as Ofcom is not part of the Civil Service.

If you have any further queries, then please send them to [information.requests@ofcom.org.uk](mailto:information.requests@ofcom.org.uk) – quoting the reference number above in any future communications.

Yours sincerely,

## Information Requests

### **Request an internal review**

If you are unhappy with the response you have received to your request for information, or think that your request was refused without a reason valid under the law, you may ask for an internal review. If you do, it will be subject to an independent review within Ofcom. We will either uphold the original decision, or reverse or modify it.

If you would like to ask us to carry out an internal review, you should get in touch within two months of the date of this letter. There is no statutory deadline for us to complete our internal review, and the time it takes will depend on the complexity of the request. But we will try to complete the review within 20 working days (or no more than 40 working days in exceptional cases) and keep you informed of our progress.

Please email the Information Requests team ([information.requests@ofcom.org.uk](mailto:information.requests@ofcom.org.uk)) to request an internal review.

### **Taking it further**

If you are unhappy with the outcome of our internal review, then you have the right to [complain to the Information Commissioner's Office](#).