

Reference: 01784450

Information Requests
information.requests@ofcom.org.uk

22 March 2024

Freedom of Information request: Right to know request

Thank you for your request for information about FTTP Full Fibre in Knutsford, Cheshire.

We received this request on 26 February 2024 and we have considered your request under the Freedom of Information Act 2000 (“the FOI Act”).

Your request & our response

For the town of Knutsford in Cheshire, who has made the decisions about which parts of the town are covered by FTTP full fibre, and which not?

How can local people make a difference to future decisions about FTTP full fibre coverage in the town?

We do not hold this information. Ofcom does not have the power to compel providers to install full fibre in specific locations. These are commercial decisions for individual operators so you may wish to contact them directly.

However, we do publish information regarding the extent of full-fibre coverage at local authority/postcode level. The latest downloads can be found [here](#) and specifically, local authority data for fixed coverage can be found [here](#). You may find [Gigabit broadband FAQs](#) helpful.

You may also wish to refer to our [broadband and mobile coverage checker](#).

In addition, you may wish to review the [Building Digital UK website](#), for updates on how it is helping to bring fast and reliable broadband and mobile coverage to hard-to-reach places across the UK.

If you have any further queries, then please send them to information.requests@ofcom.org.uk – quoting the reference number above in any future communications.

Yours sincerely,

Information Requests

Request an internal review

If you are unhappy with the response you have received to your request for information, or think that your request was refused without a reason valid under the law, you may ask for an internal review. If you do, it will be subject to an independent review within Ofcom. We will either uphold the original decision, or reverse or modify it.

If you would like to ask us to carry out an internal review, you should get in touch within two months of the date of this letter. There is no statutory deadline for us to complete our internal review, and the time it takes will depend on the complexity of the request. But we will try to complete the review within 20 working days (or no more than 40 working days in exceptional cases) and keep you informed of our progress.

Please email the Information Requests team (information.requests@ofcom.org.uk) to request an internal review.

Taking it further

If you are unhappy with the outcome of our internal review, then you have the right to [complain to the Information Commissioner's Office](#).