

Reference: 1909077

Information Requests  
[information.requests@ofcom.org.uk](mailto:information.requests@ofcom.org.uk)

14 November 2024

## Freedom of Information request: Right to know request

Thank you for your request for information about NIS Regulation incidents.

We received this request on 21 October 2024 and we have considered your request under the Freedom of Information Act 2000 (“the FOI Act”).

### Your request and our response

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*I am writing to request information under the Freedom of Information Act (2000) regarding the effectiveness of the Network and Information Systems Regulations (2018).*

*Under the NIS regime, operators of essential services have a duty to notify you as a competent authority in the case of a network and information systems incident.*

*Please can you provide to me:*

*(1) The total number of NIS incidents reported to you per year since the law came into effect.*

Year	Number of NIS incidents reported (that meet or exceed reporting thresholds)
2018	0
2019	0
2020	0
2021	0
2022	1
2023	0
2024	2

*(2) If there were other incidents reported to you which did not meet the threshold for mandatory reporting under the NIS, the total number of these incidents reported to you per year over the same time period.*

Year	Number of voluntary incidents under the reporting threshold
2018	0
2019	0
2020	3
2021	1
2022	0
2023	4
2024	3

We note that you made a similar FOI request last year and our response to that request, dated 26 July 2023 (Reference: 1636696), included a total of 3 voluntary incidents in 2023; we received one further voluntary incident report during the remainder of 2023, taking the total to 4 for the year.

We hope this information is helpful. If you have any further queries, then please send them to [information.requests@ofcom.org.uk](mailto:information.requests@ofcom.org.uk) – quoting the reference number above in any future communications.

Yours sincerely,

## Information Requests

### Request an internal review

If you are unhappy with the response you have received to your request for information, or think that your request was refused without a reason valid under the law, you may ask for an internal review. If you do, it will be subject to an independent review within Ofcom. We will either uphold the original decision, or reverse or modify it.

If you would like to ask us to carry out an internal review, you should get in touch within two months of the date of this letter. There is no statutory deadline for us to complete our internal review, and the time it takes will depend on the complexity of the request. But we will try to complete the review within 20 working days (or no more than 40 working days in exceptional cases) and keep you informed of our progress. Please email the Information Requests team ([information.requests@ofcom.org.uk](mailto:information.requests@ofcom.org.uk)) to request an internal review.

### Taking it further

If you are unhappy with the outcome of our internal review, then you have the right to [complain to the Information Commissioner's Office](#).