

Reference: 01896149

Information Requests information.requests@ofcom.org.uk

2 October 2024

Freedom of Information request: Right to know request

Thank you for your request for information about a registry of telecommunications operators in the UK.

We received this request on 18 September 2024 and we have considered your request under the Freedom of Information Act 2000.

Your request

"I am writing your because I would need for business purposes to have access to the public registry of telecommunications operators in U.K.

I had a look to your website, but I could not see it".

Our response

We do not hold such a list. Ofcom operates under a General Conditions of Entitlement regulatory scheme. Operators need to be compliant towards our general conditions as opposed to a licensing or registration scheme with a registered list of operators.

While Ofcom does not hold a list of all UK telecommunications operators, you may find it helpful to look at a list of Communication Providers which have been allocated numbering – please note this would be a limited list and will not cover all operators. We publish this data on our website here: https://www.ofcom.org.uk/phones-and-broadband/phone-numbers/numbering-data/

We hope this information is helpful. If you have any further queries, then please send them to information.requests@ofcom.org.uk – quoting the reference number above in any future communications.

Yours sincerely,

Information Requests

Request an internal review

If you are unhappy with the response you have received to your request for information, or think that your request was refused without a reason valid under the law, you may ask for an internal review. If you do, it will be subject to an independent review within Ofcom. We will either uphold the original decision, or reverse or modify it.

If you would like to ask us to carry out an internal review, you should get in touch within two months of the date of this letter. There is no statutory deadline for us to complete our internal review, and the time it takes will depend on the complexity of the request. But we will try to complete the review within 20 working days (or no more than 40 working days in exceptional cases) and keep you informed of our progress. Please email the Information Requests team (information.requests@ofcom.org.uk) to request an internal review.

Taking it further

If you are unhappy with the outcome of our internal review, then you have the right to complain to the Information Commissioner's Office.