

Reference: 01891362

Information Requests  
[information.requests@ofcom.org.uk](mailto:information.requests@ofcom.org.uk)

25 September 2024

## Freedom of Information request: Right to know request

Thank you for your request for information concerning historic mobile coverage.

We received this request on 4 September 2024 and we have considered your request under the Freedom of Information Act 2000 (“the FOI Act”).

### Your request

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The mobile coverage checker here: <https://checker.ofcom.org.uk/en-gb/mobile-coverage#pc=SO323NF&uprn=100062012887> only provides data for June 2024. For the same area, please provide the data used to produce the result for the past five years. NB: I am seeking information which will reveal whether coverage in my area has worsened.

### Our response

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Our [mobile checker](#) provides only current information and is not able to provide historic data. However, we hold the data which the mobile checker and associated API previously used to provide coverage information for the years 2020, 2021, 2022 and 2023. The enclosed spreadsheet consists of relevant tables for each year and provides coverage information for the addresses in the postcode area provided by you.

Each column sets out:

- The mobile operator (EE, VMO2, H3G and Vodafone);
- The type of service (voice or data)
- Whether it relates to indoor or outdoor coverage; and
- Whether it is related to 2G/3G networks.

Each cell consists of a value. Over the time interval (2020 to 2023) the way that we present coverage data has changed so we no longer use values ‘1’ or ‘2’ although they may appear in historic data.

To align with our current coverage checker results, the values in the cells represent the following:

‘0’: No coverage

‘3’: ‘Limited’ Coverage

‘4’: ‘Likely’ Coverage

Please refer to our [frequently asked questions](#) page on our checker website for more information on the limitations and caveats associated with the data presented.

Please note that we do publish mobile coverage at the local authority level as part of our [Connected Nations](#) programme, so historic coverage information at that level can be found there. Please refer to the data download section for each year (or interim update).

We hope this information is helpful. If you have any further queries, then please send them to [information.requests@ofcom.org.uk](mailto:information.requests@ofcom.org.uk) – quoting the reference number above in any future communications.

Yours sincerely,

## Information Requests

### **Request an internal review**

If you are unhappy with the response you have received to your request for information, or think that your request was refused without a reason valid under the law, you may ask for an internal review. If you do, it will be subject to an independent review within Ofcom. We will either uphold the original decision, or reverse or modify it.

If you would like to ask us to carry out an internal review, you should get in touch within two months of the date of this letter. There is no statutory deadline for us to complete our internal review, and the time it takes will depend on the complexity of the request. But we will try to complete the review within 20 working days (or no more than 40 working days in exceptional cases) and keep you informed of our progress. Please email the Information Requests team ([information.requests@ofcom.org.uk](mailto:information.requests@ofcom.org.uk)) to request an internal review.

### **Taking it further**

If you are unhappy with the outcome of our internal review, then you have the right to [complain to the Information Commissioner's Office](#).