

Reference: 1976557

Information Requests
information.requests@ofcom.org.uk

23 April 2025

Freedom of Information request: Right to know request

Thank you for your request for information about Microsoft Cloud.

We received this request on 24 March 2025 and we have considered your request under the Freedom of Information Act 2000 (“the FOI Act”).

Your request

I am...interested in identifying where the data uploaded to Microsoft Cloud from the UK might now get sent, and to obtain any information held by the UK Government and public sector to understand and perhaps adapt to this changed Microsoft landscape.

A request like this has been sent to several dozen organisations to enable me to collect that information across a range of Government and public bodies in a representative sample; but I wish you to handle this request as being unique to your organisation and respond accordingly with the information that YOU hold please.

My request is:

Please supply me with any information, documentation, contract clause change or emails, etc. that you have received in the past two years which identify any countries where Microsoft can or actually do process any data you have uploaded to the following services:

1 - Any service operated by or on the Microsoft Azure cloud platform by any of your processors or contracted service providers (including a direct contract with Microsoft)

2 - Any Microsoft M365 service

For the purposes of this request you should consider any offshored administration or direct system support as being ‘processing’, whether this relates to personal data or not - this is not a GDPR specific request.

Our response

We do not hold any information in response to your request.

We hope this information is helpful. If you have any further queries, then please send them to information.requests@ofcom.org.uk – quoting the reference number above in any future communications.

Yours sincerely,

Information Requests

Request an internal review

If you are unhappy with the response you have received to your request for information, or think that your request was refused without a reason valid under the law, you may ask for an internal review. If you do, it will be subject to an independent review within Ofcom. We will either uphold the original decision, or reverse or modify it.

If you would like to ask us to carry out an internal review, you should get in touch within two months of the date of this letter. There is no statutory deadline for us to complete our internal review, and the time it takes will depend on the complexity of the request. But we will try to complete the review within 20 working days (or no more than 40 working days in exceptional cases) and keep you informed of our progress. Please email the Information Requests team (information.requests@ofcom.org.uk) to request an internal review.

Taking it further

If you are unhappy with the outcome of our internal review, then you have the right to [complain to the Information Commissioner's Office](#).