

Reference: 01974070

Information Requests
information.requests@ofcom.org.uk

7 April 2025

Freedom of Information request: Right to know request

Thank you for your request for information about Ofcom's energy usage and costs for November 2024.

We received this request on 17 March 2025 and we have considered your request under the Freedom of Information Act 2000 and Environmental Information Regulations 2004.

Your request

For the period November 2024 which was invoiced by the supplier to you in December, we please require disclosure: -

** For your half-hourly meter portfolio, the grid Electricity kwh's consumed & the £-value spent excl-vat?*

** The natural Gas kwh's consumed & the £-value spent excl-vat?*

** Please do also indicate if the electricity is classed as being Green or Brown?*

Our response

From what we hold, and where known, the information you have requested is shown on the following page.

Please note that where we previously provided figures, this was because we held this information ourselves. For some locations we either now have a landlord or management agency, and/or the landlord or management agency have changed and therefore we do not have some of the information requested.

In the figures on the following page, please note that half-hourly meter rates are only provided in our Baldock office. Please also note that for our Belfast office, we are provided with quarterly bills, so where we have provided a 3-month figure we have also provided a monthly estimate

This information will also be provided in our Annual Report and Accounts 2024-2025 which we aim to publish around mid-July 2025.

Supplier paid direct - GREEN ENERGY	Utility	Consumption		Nov-24	
BALDOCK	Electricity HH*	£ VAT incl	£	9,849.11	
	Electricity HH*	kWh		33,496	HH METER READ*
Supplier paid direct - GREEN ENERGY	Utility			Nov-24	
BIRMINGHAM	Electricity	£ VAT incl	£	789.95	
	Electricity	kWh		2,115	
Electricity paid to - Managing agent	Utility			Nov-24	
RIVERSIDE HOUSE	Electricity	£ VAT incl	£	25,198.78	
	Electricity	kWh		82,795	
Supplier paid direct	Utility	Consumption		Nov-24	
MANCHESTER	Electricity	£ VAT incl	£	1,359.30	
	Electricity	kWh		4,729	
Supplier paid direct			*		*monthly estimate
BELFAST	Electricity	£ VAT incl	£	2,430.43	£ 810.14
	Electricity	kWh		172,137	57379
Electricity paid to Managing agent	Utility			Nov-24	
EDINBURGH	Electricity	£ VAT incl	we do not hold this information		
	Electricity	kWh		3,698	
Electricity paid to Managing agent	Utility			Nov-24	
WARRINGTON	Electricity	£ VAT incl	we do not hold this information		
	Electricity	kWh	we do not hold this information		
Electricity paid to Landlord	Utility			Nov-24	
CARDIFF	Electricity	£ VAT incl	we do not hold this information		
	Electricity	kWh	we do not hold this information		
NOTE: Where GAS is not included, it is paid via service charge, we do not hold this information.					
Supplier paid direct	Utility	Cost		Nov-24	
BIRMINGHAM	Natural Gas	£ VAT incl	£	257.68	
BIRMINGHAM	Natural Gas	kWh		3,256	
Supplier paid direct	Utility	Cost		Nov-24	
BELFAST	Natural Gas	£ VAT incl	£	244.86	
BELFAST	Natural Gas	kWh		2,521	

If you have any further queries, then please send them to information.requests@ofcom.org.uk – quoting the reference number above in any future communications.

Yours sincerely,

Information Requests

Request an internal review

If you are unhappy with the response you have received to your request for information, or think that your request was refused without a reason valid under the law, you may ask for an internal review. If you do, it will be subject to an independent review within Ofcom. We will either uphold the original decision, or reverse or modify it.

If you would like to ask us to carry out an internal review, you should get in touch within two months of the date of this letter. There is no statutory deadline for us to complete our internal review, and the time it takes will depend on the complexity of the request. But we will try to complete the review within 20 working days (or no more than 40 working days in exceptional cases) and keep you informed of our progress.

Please email the Information Requests team (information.requests@ofcom.org.uk) to request an internal review.

Taking it further

If you are unhappy with the outcome of our internal review, then you have the right to [complain to the Information Commissioner's Office](#).