

Reference: 01974440

Information Requests
information.requests@ofcom.org.uk

15 April 2025

Freedom of Information request: Right to know request

Thank you for your request for template notices for the Electronics Communications Code.

We received this request on 18 March 2025 and we have considered your request under the Freedom of Information Act 2000.

Your request & our response

*“REQUEST FOR INFORMATION UNDER THE FREEDOM OF INFORMATION ACT 2000
(REQUEST)*

*ELECTRONIC COMMUNICATIONS CODE SET OUT IN PART 4 OF SCHEDULE 3A OF THE
COMMUNICATIONS ACT 2003 (CODE)*

*We make this Request for the following information held by you in regard to notices under
Paragraphs 20(2)/27(1) and 33(1) of the Code:*

- *Please confirm all the dates when the template notices have been changed/updated*
- *Please provide a copy of every version of the templates notice to date”*

We can confirm that we do hold this information.

The first template notice under Paragraph 20(2)/ 27 (1) of the Code (i.e. Schedule 3A of the Communications Act 2003), was added to our website on 15 December 2017. Revised versions of the template were subsequently added to our website on 2 March 2018, 19 January 2023 and 6 November 2023.

The first template notice under Paragraph 33 (1) of the Code was added to our website on 15 December 2017. A revised version of the template (for both operators and site providers) was subsequently added to our website on 6 November 2023.

Accompanying this letter are all the template notices, under Paragraph 20(2)/27 (1) and Paragraph 33 (1), we have published to date.

If you have any further queries, then please send them to information.requests@ofcom.org.uk – quoting the reference number above in any future communications.

Yours sincerely,

Information Requests

Request an internal review

If you are unhappy with the response you have received to your request for information, or think that your request was refused without a reason valid under the law, you may ask for an internal review. If you do, it will be subject to an independent review within Ofcom. We will either uphold the original decision, or reverse or modify it.

If you would like to ask us to carry out an internal review, you should get in touch within two months of the date of this letter. There is no statutory deadline for us to complete our internal review, and the time it takes will depend on the complexity of the request. But we will try to complete the review within 20 working days (or no more than 40 working days in exceptional cases) and keep you informed of our progress. Please email the Information Requests team (information.requests@ofcom.org.uk) to request an internal review.

Taking it further

If you are unhappy with the outcome of our internal review, then you have the right to [complain to the Information Commissioner's Office](#).