

Reference: 02107994

Information Requests  
[information.requests@ofcom.org.uk](mailto:information.requests@ofcom.org.uk)

4 December 2025

## Freedom of Information request: Right to know request

Thank you for your request for information concerning the Automated Testing Tender (ending 31 March 2026).

We received this request on 10 November 2025 and we have considered your request under the Freedom of Information Act.

### Your request and our response

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*I would be most grateful if you would provide me, under the Freedom of Information Act, details in respect to the contract below.*

*Automated Testing Tool:*

<https://eur01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.contractsfinder.service.gov.uk%2FNotice%2Fdb7e3baa-4110-47c8-9360-ffbb3502f894&data=05%7C02%7Cinformation.requests%40ofcom.org.uk%7C7dcbea680a794d95155c08de1b878246%7C0af648de310c40688ae4f9418bae24cc%7C0%7C1%7C638978466010925069%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIwLjAuMDAwMCIslIAiOiJXaW4zMilslkFOljoITWFpbCIsIlIdUljoyfQ%3D%3D%7C60000%7C%7C%7C&sdata=EA2aHwESP7oqQz1bceyWs7pO4%2Bf8lw4lJoI73He4t%2FY%3D&reserved=0<https://www.contractsfinder.service.gov.uk/Notice/db7e3baa-4110-47c8-9360-ffbb3502f894>>

*The details we require are:*

*What are the contractual performance KPI's for this contract?*

This is not a managed solution (SaaS). The licence is available 100% of the time.

*Suppliers who applied for inclusion on each framework/contract and were successful & not successful at the PQQ & ITT stages*

This contract was a direct award and therefore there were no other bidders in the process.

*Actual spend on this contract/framework (and any sub lots), from the start of the contract to the current date*

The contract value was let for £93,496 excl. V.A.T.

*Start date & duration of framework/contract?*

Start Date: 1 April 2024

End Date: 31 March 2026

*Could you please provide a copy of the service/product specification given to all bidders for when this contract was last advertised?*

This service enables test automation for functional and accessibility testing for web-based applications.

*Is there an extension clause in the framework(s)/contract(s) and, if so, the duration of the extension?*

There is no extension clause in the contract.

*Has a decision been made yet on whether the framework(s)/contract(s) are being either extended or renewed?*

A new contract has been agreed for the period 1 April 26 – 31 March 2029.

*Who is the senior officer (outside of procurement) responsible for this contract?*

Ofcom's Head of ICT Supplier Management is the non-procurement contact in relation to this contract.

In case it is helpful, information about supplying Ofcom, including our procurement approach, is available on our website at: [Supplying Ofcom](#).

We publish contracts awarded on the [Contracts Finder](#) website, and procurements and contracts awarded above threshold are also published on the Find a Tender service on the [UK Government](#) website.

Past tender opportunities can also be found on our e-tendering portal BravoSolution, however, it should be noted that this only displays the opportunity but not the supplier that the contract was awarded to, or the contract value.

Yours sincerely,

## Information Requests

### Request an internal review

If you are unhappy with the response you have received to your request for information, or think that your request was refused without a reason valid under the law, you may ask for an internal review. If you do, it will be subject to an independent review within Ofcom. We will either uphold the original decision, or reverse or modify it.

If you would like to ask us to carry out an internal review, you should get in touch within two months of the date of this letter. There is no statutory deadline for us to complete our internal review, and the time it takes will depend on the complexity of the request. But we will try to complete the review within 20 working days (or no more than 40 working days in exceptional cases) and keep you informed of our progress. Please email the Information Requests team ([information.requests@ofcom.org.uk](mailto:information.requests@ofcom.org.uk)) to request an internal review.

### Taking it further

If you are unhappy with the outcome of our internal review, then you have the right to [complain to the Information Commissioner's Office](#).