

Reference: 02092920

Information Requests information.requests@ofcom.org.uk

14 November 2025

# Freedom of Information request: Right to know request

Thank you for your request concerning bulk access to Ofcom's public regulatory publications.

We received this request on 17 October 2025 and we have considered your request under the Freedom of Information Act 2000 ("the FOI Act").

### Your request and our response

I am writing under the Freedom of Information Act 2000 to request information regarding programmatic or bulk access to Ofcom's public regulatory publications.

Unfortunately, Ofcom's website currently restricts programmatic access (including automated retrieval), and previous attempts to contact the Web and Publications teams have not received a response.

Accordingly, I would like to request the following information:

1. Whether Ofcom currently provides (or plans to provide) bulk or programmatic access to its public regulatory publications — for example via an API, data feed, or downloadable archive;

Ofcom make our publications available in PDF format via our website for download. We do not have a bulk download capability for public regulatory documents and we do not currently have a plan to do so.

2. If bulk or programmatic access to Ofcom's public regulatory publications is not available, could you please share your recommended approach for automatic access to such data, so that it does not restrict innovation or create unnecessary technical load on Ofcom's systems?

This question asks for a view and is not a valid request under the FOI Act.

3. Whether Ofcom offers or could consider a data-sharing arrangement or research collaboration with projects developing tools to improve access to public regulatory information;

We do not have any plans for data-sharing arrangements or research collaborations to improve access to public regulatory information, however we would be interested in representations on what industry wants and what the use cases are.

In case it is helpful, Ofcom recently published <u>a report</u> examining how researchers could gain better access to information from regulated online services to support work on online safety matters. In

parallel to our work, the UK Parliament has enacted the Data (Use and Access) Act 2025 that allows the UK Government to create, if it chooses to do so, a new framework to enable researchers to access information regarding online safety matters held by regulated services.

4. Any relevant policies, licences, or guidelines governing lawful and responsible reuse of Ofcom's public materials (including materials originally published by Oftel, if applicable);

Please see the Copyright and information re-use page on our website.

The Digital Regulatory Cooperation Forum ('DRCF') of which Ofcom are a part are looking to create a digital repository – <u>Digital Regulatory Cooperation Forum ('DRCF')</u> have been given £800,000 to <u>create "one-stop-shop" digital regulatory library | DRCF</u>

Please also see DRCF Thematic hub – this is a stakeholder outreach programme <u>DRCF launches</u> Thematic Innovation Hub for innovators with first focus on Agentic AI | <u>DRCF</u>

We have recently published a single collection of all of our current online safety guidance and regulatory documents: <a href="https://www.ofcom.org.uk/online-safety/online-safety-regulatory-documents">https://www.ofcom.org.uk/online-safety/illegal-and-harmful-content/guide-for-services</a>. This only covers online safety, not other aspects of Ofcom's remit.

5. The appropriate point(s) of contact or procedure to discuss potential collaboration on structured data access in compliance with Ofcom's technical and legal requirements."

We do not hold this information.

If you have any further queries, then please send them to <u>information.requests@ofcom.org.uk</u> – quoting the reference number above in any future communications.

Yours sincerely,

### Information Requests

# Request an internal review

If you are unhappy with the response you have received to your request for information, or think that your request was refused without a reason valid under the law, you may ask for an internal review. If you do, it will be subject to an independent review within Ofcom. We will either uphold the original decision, or reverse or modify it.

If you would like to ask us to carry out an internal review, you should get in touch within two months of the date of this letter. There is no statutory deadline for us to complete our internal review, and the time it takes will depend on the complexity of the request. But we will try to complete the review within 20 working days (or no more than 40 working days in exceptional cases) and keep you informed of our progress.

Please email the Information Requests team (information.requests@ofcom.org.uk) to request an internal review.

#### Taking it further

If you are unhappy with the outcome of our internal review, then you have the right to complain to the Information Commissioner's Office.