

Reference: 1932049

Information Requests
information.requests@ofcom.org.uk

7 January 2025

Freedom of Information request: Right to know request

Thank you for your request for information about retail-minus rule.

We received this request on 6 December 2024 and we have considered your request under the Freedom of Information Act 2000 (“the FOI Act”).

Your request

“I am researching the topic of retail-minus rule in telecommunications sector. I have found an information that you use it and it would be really helpful if you could provide me answers to few of my questions regarding the retail-minus rule.

The questions:

- * For which relevant markets do you use retail-minus rule and for which cost based methodology – while regulating the access price?*
 - * While using retail-minus rule what do you consider as „avoided costs“– meaning what exactly do you contract from the retail prices to get the access price?*
 - * Have you published a concrete methodology you use for retail-minus rule calculation? If yes, could you provide me a link?*
 - * When did you start to use retail-minus rule and what was the incentive behind it? Was there any problem with its implementation?*
 - * What advantages does it have to use retail-minus in some cases instead of cost-based methodology? What is the main reason you decided to use it?*
 - * What concrete disadvantages you discovered while using it?*
 - * Have you published any decisions where you explained the methodology of setting the access price by retail-minus rule? If yes, could you provide me a link?*
- If you have any other information you find important to this topic, feel free to provide it as well.”*

Our response

We have investigated your request and we do not hold this information, as we do not use retail minus. Please see the executive summary the Wholesale Fixed Market Telecoms Review [here](#) which sets out our overall approach and the remedies we applied to each market, and annex fifteen on fibre network modelling [here](#).

We hope this information is helpful. If you have any further queries, then please send them to information.requests@ofcom.org.uk – quoting the reference number above in any future communications.

Yours sincerely,

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Request an internal review

If you are unhappy with the response you have received to your request for information, or think that your request was refused without a reason valid under the law, you may ask for an internal review. If you do, it will be subject to an independent review within Ofcom. We will either uphold the original decision, or reverse or modify it.

If you would like to ask us to carry out an internal review, you should get in touch within two months of the date of this letter. There is no statutory deadline for us to complete our internal review, and the time it takes will depend on the complexity of the request. But we will try to complete the review within 20 working days (or no more than 40 working days in exceptional cases) and keep you informed of our progress. Please email the Information Requests team (information.requests@ofcom.org.uk) to request an internal review.

Taking it further

If you are unhappy with the outcome of our internal review, then you have the right to [complain to the Information Commissioner's Office](#).