

Reference: 01973919

Information Requests
information.requests@ofcom.org.uk

21 March 2025

Freedom of Information request: Right to know request

Thank you for your request for information about the UK's numbering plan.

We received this request on 17 March 2025 and we have considered your request under the Freedom of Information Act 2000.

Your request

I was wondering where I could find the information on how much Ofcom has allocated fixed/mobile/freephone/premium rate numbers etc etc and how much is still available for spare.

Our response

Information about the designation of different types of phone numbers in the UK are set out in the [National Telephone Numbering Plan](#).¹ We publish data on which blocks of phone numbers are available for allocation, or are allocated on our [website](#) in the section 'Telephone numbers'.² This data is available in separate .csv or .xlsx formats for each type of phone number and we update these files every week. In these files each telephone number block is shown as 'Free' or 'Allocated'. We do not generally collect information about the use of individual phone numbers. You may find links to this and other relevant information on our [Telecoms numbering](#) page.³

We hope this information is helpful. If you have any further queries, then please send them to information.requests@ofcom.org.uk – quoting the reference number above in any future communications.

Yours sincerely,

Information Requests

Request an internal review

If you are unhappy with the response you have received to your request for information, or think that your request was refused without a reason valid under the law, you may ask for an internal review. If you do, it will be subject to an independent review within Ofcom. We will either uphold the original decision, or reverse or modify it.

¹ <https://www.ofcom.org.uk/siteassets/resources/documents/phones-telecoms-and-internet/information-for-industry/numbering/other/national-numbering-plan.pdf>

² <https://www.ofcom.org.uk/phones-and-broadband/phone-numbers/numbering-data/>

³ <https://www.ofcom.org.uk/phones-and-broadband/phone-numbers/numbering/>

If you would like to ask us to carry out an internal review, you should get in touch within two months of the date of this letter. There is no statutory deadline for us to complete our internal review, and the time it takes will depend on the complexity of the request. But we will try to complete the review within 20 working days (or no more than 40 working days in exceptional cases) and keep you informed of our progress. Please email the Information Requests team (information.requests@ofcom.org.uk) to request an internal review.

Taking it further

If you are unhappy with the outcome of our internal review, then you have the right to [complain to the Information Commissioner's Office](#).