

Reference: 2010078

Information Requests information.requests@ofcom.org.uk

7 July 2025

Freedom of Information request: Right to know request

Thank you for your request for information about complaints and investigations Involving named broadcasters 2019 -2025.

We received this request on 9 June 2025 and we have considered your request under the Freedom of Information Act 2000 ("the FOI Act").

Your request and our response

I am writing to request the following information under the Freedom of Information Act 2000: For each of the following presenters:

- * Iain Dale (LBC)
- * Jeremy Vine (Channel 5)
- * Susanna Reid (ITV)
- * Nick Robinson (BBC)

Please provide, for the specified period of time (2019–to the present day 09/06/2025), the following:

- 1. The total number of complaints received relating to the presenter.
- 2. The number of those complaints that were carried forward for formal investigation.
- 3. The number of investigations that resulted in a finding of a breach of the Ofcom Broadcasting Code.
- 4. Details of any sanctions or fines imposed as a result of such breach findings.

If any of the requested information is not available for all years or presenters, please provide the available data with an explanation of any limitations.

Please treat this as a single request.

We have considered your request and can confirm, due to data retention policy, we do not hold searchable information on complaints at assessment stage before 2020, although complaints data is listed in the pre-2020 Broadcast and On Demand Bulletins here. We do retain searchable data for investigation stage complaints pre-2020, however we consider that the information that you have requested is exempt from disclosure under section 21(1) of the FOI Act. Section 21(1) of the FOI Act provides that information which is otherwise reasonably accessible to the applicant is exempt information.

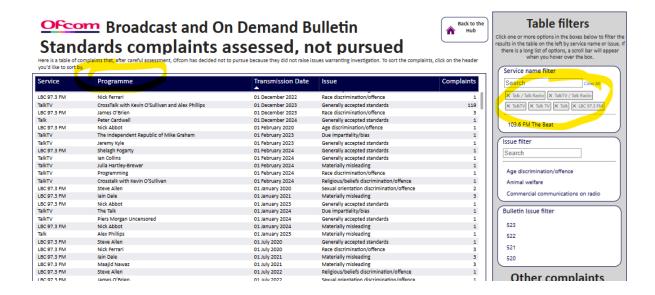
All of the information which is in scope of your request is publicly available, and therefore is withheld on that basis. Section 21 is an absolute exemption and therefore not subject to the public interest test.

However, for ease of reference the following investigations are on record for programmes related to the presenters you listed. Further detail is available in the listed Bulletin numbers.

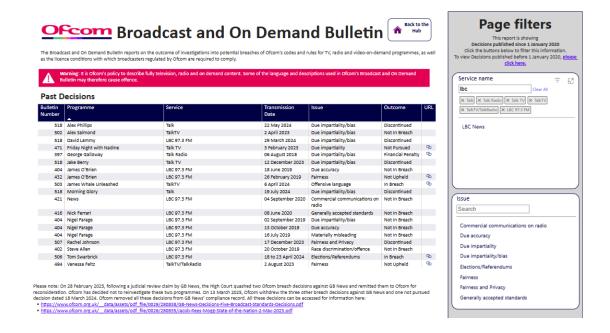
Programme	Servi	Transmission or	Issues	Outco	Bulletin
	ce	Accessed Date		mes	Number
Jeremy Vine	Chan	28/01/2019	Offensive language	Resolv	377
	nel 5			ed	
Good Morning	ITV	22/03/2019	Offensive language	Resolv	379
Britain				ed	
Good Morning	ITV		Elections/Referendu	Breac	383
Britain			ms	h	
Good Morning	ITV	30/07/2019	Promotion of	Breac	393
Britain			products/services	h	
Jeremy Vine	Chan	24/10/2018	Offensive language	Resolv	371
	nel 5			ed	

Information from 2020 can be found on our website <u>here</u> in the bulletins which lists all cases from 2020 to date.

To look at cases we've not pursued, from the Bulletin home page select Complaints assessed, not pursued, and on the next page, make sure the Bulletin issue filter is clear, then you will be able to add LBC, C5, ITV etc to the service filter. The results are then sortable by programme/presenter name, e.g.



To look at investigations, from the Bulletin home page select Look at past decisions, where the same service filtering and programme column sorting can be applied, e.g.



Any sanctions can be accessed under the related content section at the bottom of the Bulletin landing page.

We hope this information is helpful. If you have any further queries, then please send them to information.requests@ofcom.org.uk – quoting the reference number above in any future communications.

Yours sincerely,

Information Requests

Request an internal review

If you are unhappy with the response you have received to your request for information, or think that your request was refused without a reason valid under the law, you may ask for an internal review. If you do, it will be subject to an independent review within Ofcom. We will either uphold the original decision, or reverse or modify it.

If you would like to ask us to carry out an internal review, you should get in touch within two months of the date of this letter. There is no statutory deadline for us to complete our internal review, and the time it takes will depend on the complexity of the request. But we will try to complete the review within 20 working days (or no more than 40 working days in exceptional cases) and keep you informed of our progress. Please email the Information Requests team (information.requests@ofcom.org.uk) to request an internal review.

Taking it further

If you are unhappy with the outcome of our internal review, then you have the right to complain to the Information Commissioner's Office.