

Reference: 2010078

Information Requests
information.requests@ofcom.org.uk

7 July 2025

Freedom of Information request: Right to know request

Thank you for your request for information about complaints and investigations Involving named broadcasters 2019 -2025.

We received this request on 9 June 2025 and we have considered your request under the Freedom of Information Act 2000 ("the FOI Act").

Your request and our response

I am writing to request the following information under the Freedom of Information Act 2000:

For each of the following presenters:

- * Iain Dale (LBC)*
- * Jeremy Vine (Channel 5)*
- * Susanna Reid (ITV)*
- * Nick Robinson (BBC)*

Please provide, for the specified period of time (2019–to the present day 09/06/2025), the following:

- 1. The total number of complaints received relating to the presenter.*
- 2. The number of those complaints that were carried forward for formal investigation.*
- 3. The number of investigations that resulted in a finding of a breach of the Ofcom Broadcasting Code.*
- 4. Details of any sanctions or fines imposed as a result of such breach findings.*

If any of the requested information is not available for all years or presenters, please provide the available data with an explanation of any limitations.

Please treat this as a single request.

We have considered your request and can confirm, due to data retention policy, we do not hold searchable information on complaints at assessment stage before 2020, although complaints data is listed in the pre-2020 Broadcast and On Demand Bulletins [here](#). We do retain searchable data for investigation stage complaints pre-2020, however we consider that the information that you have requested is exempt from disclosure under section 21(1) of the FOI Act. Section 21(1) of the FOI Act provides that information which is otherwise reasonably accessible to the applicant is exempt information.

All of the information which is in scope of your request is publicly available, and therefore is withheld on that basis. Section 21 is an absolute exemption and therefore not subject to the public interest test.

However, for ease of reference the following investigations are on record for programmes related to the presenters you listed. Further detail is available in the listed Bulletin numbers.

Programme	Service	Transmission or Accessed Date	Issues	Outcomes	Bulletin Number
Jeremy Vine	Channel 5	28/01/2019	Offensive language	Resolved	377
Good Morning Britain	ITV	22/03/2019	Offensive language	Resolved	379
Good Morning Britain	ITV		Elections/Referendums	Breach	383
Good Morning Britain	ITV	30/07/2019	Promotion of products/services	Breach	393
Jeremy Vine	Channel 5	24/10/2018	Offensive language	Resolved	371

Information from 2020 can be found on our website [here](#) in the bulletins which lists all cases from 2020 to date.

To look at cases we've not pursued, from the Bulletin home page select Complaints assessed, not pursued, and on the next page, make sure the Bulletin issue filter is clear, then you will be able to add LBC, C5, ITV etc to the service filter. The results are then sortable by programme/presenter name, e.g.

Broadcast and On Demand Bulletin

Standards complaints assessed, not pursued

Here is a table of complaints that, after careful assessment, Ofcom has decided not to pursue because they did not raise issues warranting investigation. To sort the complaints, click on the header you'd like to sort by.

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Table filters

Click one or more options in the boxes below to filter the results in the table on the left by service name or issue. If there is a long list of options, a scroll bar will appear when you hover over the box.

Service name filter

☒ Talk / Talk Radio
 ☒ TalkTV / Talk Radio
 ☒ TalkTV
 ☒ Talk
 ☒ LBC 97.3 FM

Issue filter

☐ Age discrimination/offence
 ☐ Animal welfare
 ☐ Commercial communications on radio

Bulletin Issue filter

☐ 523
 ☐ 522
 ☐ 521
 ☐ 520

Other complaints

Service	Programme	Transmission Date	Issue	Complaints
LBC 97.3 FM	Nick Ferrari	01 December 2022	Race discrimination/offence	1
TalkTV	Crosstalk with Kevin O'Sullivan and Alex Phillips	01 December 2023	Generally accepted standards	119
LBC 97.3 FM	James O'Brien	01 December 2023	Race discrimination/offence	3
Talk	Peter Cardewell	01 December 2024	Generally accepted standards	1
LBC 97.3 FM	Nick Abbot	01 February 2020	Age discrimination/offence	1
TalkTV	The Independent Republic of Mike Graham	01 February 2023	Due impartiality/bias	1
TalkTV	Jeremy Kyle	01 February 2023	Generally accepted standards	1
LBC 97.3 FM	Shelagh Fogarty	01 February 2024	Generally accepted standards	1
TalkTV	Ian Collins	01 February 2024	Generally accepted standards	1
TalkTV	Julia Hartley-Brewer	01 February 2024	Materially misleading	1
TalkTV	Programming	01 February 2024	Race discrimination/offence	1
TalkTV	Crosstalk with Kevin O'Sullivan	01 February 2024	Religious/beliefs discrimination/offence	1
LBC 97.3 FM	Steve Allen	01 January 2020	Sexual orientation discrimination/offence	2
LBC 97.3 FM	Iain Dale	01 January 2021	Materially misleading	3
LBC 97.3 FM	Nick Abbot	01 January 2023	Generally accepted standards	1
TalkTV	The Talk	01 January 2024	Due impartiality/bias	1
TalkTV	Piers Morgan Uncensored	01 January 2024	Generally accepted standards	1
LBC 97.3 FM	Nick Abbot	01 January 2024	Materially misleading	1
Talk	Alex Phillips	01 January 2025	Materially misleading	1
LBC 97.3 FM	Steve Allen	01 July 2020	Generally accepted standards	1
LBC 97.3 FM	Nick Ferrari	01 July 2020	Race discrimination/offence	3
LBC 97.3 FM	Iain Dale	01 July 2021	Materially misleading	3
LBC 97.3 FM	Masjid Nawaz	01 July 2021	Materially misleading	3
LBC 97.3 FM	Steve Allen	01 July 2022	Religious/beliefs discrimination/offence	1
LBC 97.3 FM	James O'Brien	01 July 2022	Sexual orientation discrimination/offence	1

To look at investigations, from the Bulletin home page select Look at past decisions, where the same service filtering and programme column sorting can be applied, e.g.

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The Broadcast and On Demand Bulletin reports on the outcome of investigations into potential breaches of Ofcom's codes and rules for TV, radio and video-on-demand programmes, as well as the licence conditions with which broadcasters regulated by Ofcom are required to comply.

Warning: It is Ofcom's policy to describe fully television, radio and on demand content. Some of the language and descriptions used in Ofcom's Broadcast and On Demand Bulletin may therefore cause offence.

Past Decisions

Bulletin Number	Programme	Service	Transmission Date	Issue	Outcome	URL
518	Alex Phillips	Talk	22 May 2024	Due impartiality/bias	Discontinued	
502	Alex Salmond	TalkTV	2 April 2023	Due impartiality/bias	Not in Breach	
518	David Lammy	LBC 97.3 FM	29 March 2024	Due impartiality/bias	Discontinued	
471	Friday Night with Nadine	Talk TV	3 February 2023	Due impartiality	Not Pursued	
397	George Galloway	Talk Radio	06 August 2018	Due impartiality/bias	Financial Penalty	
518	Jake Berry	Talk TV	12 December 2023	Due impartiality/bias	Discontinued	
404	James O'Brien	LBC 97.3 FM	18 June 2019	Due accuracy	Not in Breach	
432	James O'Brien	LBC 97.3 FM	26 February 2019	Fairness	Not Upheld	
503	James Whale Unleashed	TalkTV	6 April 2024	Offensive language	In Breach	
518	Morning Glory	Talk	19 July 2024	Due impartiality/bias	Discontinued	
421	News	LBC 97.3 FM	04 September 2020	Commercial communications on radio	Not in Breach	
416	Nick Ferrari	LBC 97.3 FM	08 June 2020	Generally accepted standards	Not in Breach	
404	Nigel Farage	LBC 97.3 FM	02 September 2019	Due impartiality/bias	Not in Breach	
404	Nigel Farage	LBC 97.3 FM	13 October 2019	Due accuracy	Not in Breach	
404	Nigel Farage	LBC 97.3 FM	15 July 2019	Materially misleading	Not in Breach	
507	Rachel Johnson	LBC 97.3 FM	17 December 2023	Fairness and Privacy	Discontinued	
402	Steve Allen	LBC 97.3 FM	20 October 2019	Race discrimination/offence	Not in Breach	
506	Tom Swarbrick	LBC 97.3 FM	18 to 23 April 2024	Elections/Referendums	In Breach	
494	Vanessa Feltz	TalkTV/TalkRadio	2 August 2023	Fairness	Not Upheld	

Please note: On 28 February 2025, following a judicial review claim by GB News, the High Court quashed two Ofcom breach decisions against GB News and remitted them to Ofcom for reconsideration. Ofcom has decided not to reinvestigate these two programmes. On 13 March 2025, Ofcom withdrew the three other breach decisions against GB News and one not pursued decision dated 18 March 2024. Ofcom removed all these decisions from GB News' compliance record. All these decisions can be accessed for information here:

- https://www.ofcom.org.uk/_data/assets/pdf_file/0029/280838/GB-News-Decisions-Five-Broadcast-Standards-Decisions.pdf
- https://www.ofcom.org.uk/_data/assets/pdf_file/0026/280835/jacob-rees-mogg-state-of-the-nation-2-may-2023.pdf

Page filters

This report is showing
Decisions published since 1 January 2020
Click the buttons below to filter this information.
To view Decisions published before 1 January 2020, [please click here](#).

Service name

[Clear All](#)

☒ Talk ☒ Talk Radio ☒ Talk TV ☒ TalkTV

☒ TalkTV/TalkRadio ☒ LBC 97.3 FM

LBC News

Issue

Commercial communications on radio

Due accuracy

Due impartiality

Due impartiality/bias

Elections/Referendums

Fairness

Fairness and Privacy

Generally accepted standards

Any sanctions can be accessed under the related content section at the bottom of the Bulletin landing page.

We hope this information is helpful. If you have any further queries, then please send them to information.requests@ofcom.org.uk – quoting the reference number above in any future communications.

Yours sincerely,

Information Requests

Request an internal review

If you are unhappy with the response you have received to your request for information, or think that your request was refused without a reason valid under the law, you may ask for an internal review. If you do, it will be subject to an independent review within Ofcom. We will either uphold the original decision, or reverse or modify it.

If you would like to ask us to carry out an internal review, you should get in touch within two months of the date of this letter. There is no statutory deadline for us to complete our internal review, and the time it takes will depend on the complexity of the request. But we will try to complete the review within 20 working days (or no more than 40 working days in exceptional cases) and keep you informed of our progress. Please email the Information Requests team (information.requests@ofcom.org.uk) to request an internal review.

Taking it further

If you are unhappy with the outcome of our internal review, then you have the right to [complain to the Information Commissioner's Office](#).