

Reference: 02004060

Information Requests
information.requests@ofcom.org.uk

24 June 2025

Dear,

Freedom of Information request: Right to know request

Thank you for your request for information concerning complaints about XFM London (1998-2002) involving Ricky Gervais, Stephen Merchant, or Karl Pilkington.

We received this request on 29 May 2025 and we have considered your request under the Freedom of Information Act 2000.

Your request

I'd like to request any records of listener complaints submitted to Ofcom (or its predecessor, the Radio Authority) relating to broadcasts on XFM London between January 1998 and April 2002 that involve or mention Ricky Gervais, Stephen Merchant, or Karl Pilkington.

If available, I'd be grateful for the following information:

- * Date of the broadcast and/or complaint*
- * Summary of the complaint content or issue*
- * Outcome or decision*

Our response

The information you have requested precedes Ofcom and is not held by us. The Radio Authority quarterly complaint bulletins from April 2000 to November 2003 on the [National Archives website](#) may contain some of the requested information. Broadcasting information from the period you mention has been gifted to Bournemouth University and you may wish to contact them. Their [website](#) provides details on how to access and request information they hold.

I hope this information is helpful. If you have any further queries, then please send them to information.requests@ofcom.org.uk – quoting the reference number above in any future communications.

Yours sincerely,

Information Requests

Request an internal review

If you are unhappy with the response you have received to your request for information, or think that your request was refused without a reason valid under the law, you may ask for an internal review. If you do, it will be subject to an independent review within Ofcom. We will either uphold the original decision, or reverse or modify it.

If you would like to ask us to carry out an internal review, you should get in touch within two months of the date of this letter. There is no statutory deadline for us to complete our internal review, and the time it takes will depend on the complexity of the request. But we will try to complete the review within 20 working days (or no more than 40 working days in exceptional cases) and keep you informed of our progress.

Please email the Information Requests team (information.requests@ofcom.org.uk) to request an internal review.

Taking it further

If you are unhappy with the outcome of our internal review, then you have the right to [complain to the Information Commissioner's Office](#).