

Reference: 02004594

Information Requests  
[information.requests@ofcom.org.uk](mailto:information.requests@ofcom.org.uk)

23 June 2025

## Freedom of Information request: Right to know request

Thank you for your request for information about fines for illegal harms.

We received this request on 30 May 2025 and we have considered your request under the Freedom of Information Act 2000.

### Your request

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*What information Ofcom holds that falls under its duties as per the Online Safety Act on the reasons for which it fines digital platform advertisements. E.g Do you hold information on fines levied against digital platforms for failing to protect people from illegal harms*

### Our response

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You can access information regarding our Online Safety investigations, including on any fines issued, through our [enforcement bulletin](#).

Regarding your reference to “digital platform advertisements”, you may be interested to note that we will be consulting on a draft code of practice on fraudulent advertising by the end of Q1 2026, which we have set out in our recent [progress update](#). In 2024, we held a [call for evidence](#) to support our development of policy on the issue of fraudulent advertising.

You can find further information related to illegal harms in some of the materials which we referred to in our [previous response](#), such as our statements on [Illegal Harms](#) and the [Protection of Children](#), as well as our [Illegal Content Judgments Guidance \(ICJG\)](#).

We hope this information is helpful. If you have any further queries, then please send them to [information.requests@ofcom.org.uk](mailto:information.requests@ofcom.org.uk) – quoting the reference number above in any future communications.

Yours sincerely,

Information Requests

#### Request an internal review

If you are unhappy with the response you have received to your request for information, or think that your request was refused without a reason valid under the law, you may ask for an internal review. If you do, it will be subject to an independent review within Ofcom. We will either uphold the original decision, or reverse or modify it.

If you would like to ask us to carry out an internal review, you should get in touch within two months of the date of this letter. There is no statutory deadline for us to complete our internal review, and the time it takes will depend on the complexity of the request. But we will

try to complete the review within 20 working days (or no more than 40 working days in exceptional cases) and keep you informed of our progress. Please email the Information Requests team ([information.requests@ofcom.org.uk](mailto:information.requests@ofcom.org.uk)) to request an internal review.

**Taking it further**

If you are unhappy with the outcome of our internal review, then you have the right to [complain to the Information Commissioner's Office](#).