

Reference: 01995497

Information Requests  
[information.requests@ofcom.org.uk](mailto:information.requests@ofcom.org.uk)

3 June 2025

Dear,

### Freedom of Information request: Right to know request

Thank you for your request for information concerning Ofcom staff employed and staff in Corporate.

We received this request on 9 May 2024 and we have considered your request under the Freedom of Information Act 2000.

#### Your request & our response

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1. *As of the most recent available date*

- *The total number of staff employed (in Full-Time Equivalent, FTE).*
- *The number of staff (FTE) employed in Corporate Services functions, including:*
  - *Human Resources*
  - *Finance*
  - *IT/Digital*
  - *Communications*
  - *Estates/Facilities*
  - *Legal*
  - *Any other functions you classify under "Corporate Services"*

2. *For the most recent financial year*

- *The total operating cost of your organisation.*
- *The total cost of running Corporate Services functions (broken down by function if available)*

We publish the details of our expenditure and staff numbers as part of the Annual Report and Accounts. The most recent [annual report](#) is for the 2023/24 financial year. The 2024/25 financial year annual report is undergoing audit and internal governance and will be published by the end of July 2025 [here](#).

Note 5 to the accounts (page 123) provides the average and exit staff numbers for 2023/24. A breakdown of the exit FTE and costs for the departments listed above for the year ending 31 March 2024 is provided below.

| Function                     | FTE        | Staff & Non-Staff Costs (£m) |
|------------------------------|------------|------------------------------|
| Human Resources              | 60         | £9.2m                        |
| Finance, Risk and Commercial | 50         | £5.1m                        |
| IT/Digital                   | 65         | £25.7m                       |
| Communications               | 20         | £3.2m                        |
| Facilities                   | 13         | £16.2m                       |
| Governance & Accountability  | 20         | £2.1m                        |
| <b>Total</b>                 | <b>228</b> | <b>£61.5m</b>                |

The legal team does not sit within the teams that provide corporate services. They work in close partnership with policy leads to bring legal expertise to our regulatory work.

I hope this information is helpful. If you have any further queries, then please send them to [information.requests@ofcom.org.uk](mailto:information.requests@ofcom.org.uk) – quoting the reference number above in any future communications.

Yours sincerely,

## Information Requests

### Request an internal review

If you are unhappy with the response you have received to your request for information, or think that your request was refused without a reason valid under the law, you may ask for an internal review. If you do, it will be subject to an independent review within Ofcom. We will either uphold the original decision, or reverse or modify it.

If you would like to ask us to carry out an internal review, you should get in touch within two months of the date of this letter. There is no statutory deadline for us to complete our internal review, and the time it takes will depend on the complexity of the request. But we will try to complete the review within 20 working days (or no more than 40 working days in exceptional cases) and keep you informed of our progress. Please email the Information Requests team ([information.requests@ofcom.org.uk](mailto:information.requests@ofcom.org.uk)) to request an internal review.

### Taking it further

If you are unhappy with the outcome of our internal review, then you have the right to [complain to the Information Commissioner's Office](#).